



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

Date Received

2004 JUN 4
04-MAY-2004

Repository ☐

Reference No. 59
10072074

OWNER INFORMATION (Type or Print)

Name

Address

City RANCHO PALOS VERDES

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of a signature, NHTSA will provide your name or address to the vehicle manufacturer.
Signature of Owner Date 5/20/2004

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
4LZAHAHAK43

Make WINNEBAGO

Model JOURNEY

Model Year 2003

Date Purchased
9-18-2003

Dealer's Name and Telephone Number
ALTMANS 310-518-6182

Engine:
No. Cylinders 6

Fuel Type:
DIESEL

Original Owner
☒

Dealer's City

State

Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
UNKNOWN

Vehicle Component Code
351200 EQUIPMENT:RECREATIONAL VEHICLE LPG TANK ASSEMBLY

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage

Failure Speed

N/A

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

CONSUMER RECEIVED NHTSA RECALL 04V114000 REGARDING LP TANK. DEALERSHIP STILL DOES NOT HAVE THE PARTS AVAILABLE TO CONDUCT RECALL REPAIRS. VEHICLE WAS KEPT BY THE DEALER FOR OVER THREE WEEKS. *AK

DEALER TOOK THREE WEEKS TO DO A 3-HOUR WARRANTY RECALL. DEALER AND WINNEBAGO VERY UNCOOPERATIVE. I HAD TO CANCEL VACATION- THEY WOULD NOT RELEASE THE VEHICLE AND THEY REFUSED TO REPAIR IT IN A REASONABLE TIME (3 days)

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

This Privacy Act of 1974, Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.