



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received

04-MAY-2004

Repository ☐

Reference No
10072035

OWNER INFORMATION (Type or Print)

Name

Address

City

NICHOLASVILLE

State

KY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GCHG39K32

Make

CHEVROLET

Model

3500 SERIES

Model Year

2002

Date Purchased

06-1-2001

Dealer's Name and Telephone Number

DON JACOB'S Chev.

Original Owner

☒

Dealer's City

LEXINGTON

State

KY

Zip Code

Engine

No. Cylinders

Fuel Type

REG

Transmission Type

?

☒ Antilock Brakes

☒ Cruise Control

Powertrain

?

Vehicle Component Code

140000 AIR BAGS

Multiple Failures: 0

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

15-MAR-2004

Failure Mileage

34000

Failure Speed

54 mph

5 ft. 11 in.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

WHEN DRIVING AT AN UNDETERMINED SPEED AIRBAG WARNING LIGHT APPEARED ON THE DASHBOARD. CONSUMER WILL TAKE THE VEHICLE TO THE DEALERSHIP FOR INSPECTION. *AK

I WAS TOLD THAT WATER CAUSES THE AIRBAG SENSOR UNIT TO FAIL
MANY CONTRACTORS, CARPET CLEANERS & OTHER PROFESSIONALS HOSE
OUT THE CAR VANS OR HAVE SPOTS THAT CAN CAUSE THIS
UNIT TO FAIL - IT NEEDS TO BE MOVED FROM UNDER THE SEAT

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

When you get the module wet it corrodes + fails
I am in the cleaning industry - we wash the
inside of the van out with a hose we carry
120 gallons of water - it sometimes splashes out by
accident + must be washed out. This is a fact
of life in my profession thousands of carpet
cleaners do the same thing + many have had the
same problems. They just don't complain

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U.S. Department
of Transportation

National Highway
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Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 75175 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

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DOT Auto Safety Hotline
(DASH) 2 DOT



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