



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 395

Date Received

2004
03-MAY-2004

Repository

Reference No.
10072021

OWNER INFORMATION (Type or Print)

Name

Address

City

HASTINGS

State MN

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
in the absence of an address to the vehicle manufacturer.

YES

NO

Signature of Owner

Date 5/10/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1G24X52K5W

Make
PONTIAC

Model
BONNEVILLE

Model Year
1998

Date Purchased
12-SEP-00

Dealer's Name and Telephone Number

EAST SIDE SALES + LEASING, INC

Engine:
No. Cylinders

Fuel Type:

Original Owner

Dealer's City

ST. PAUL PARK, MN

State

MN

Zip Code

55071

6

REG.
UNREPAIRED

Transmission Type

AUTO.

Antilock Brakes

Cruise Control

Powertrain

Vehicle Component Code

060000 ENGINE AND ENGINE COOLING

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
23-SEP-2003

Failure Mileage
81062

Failure Speed
60 MPH

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

NONE

Number of Deaths

NONE

Reported to Police

N

Narrative Description of incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE EXITING THE FREEWAY ENGINE GASKET BLEW OUT. *AK

2. ENG. DAMAGE + STARTER

3. REPLACED ENG. + STARTER

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Engine could've failed at any time

1. could've failed with no traffic

2. " " " in below freezing weather

3. " " " caused serious accident when stalled

4. " " " injuries or death

are there enough?

after talking to GM they politely (but) told me there wasn't anything wrong & there wasn't anything on the internet about these cars. Told me to get lost

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

N. | Highway
Tr. | Safety
Ad. | Division

400 Javert St. S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 75175 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



DOT AUTO SAFETY HOTLINE

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COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

-888-DASH-2-DOT

1-888-327-4238

DOT Auto Safety Hotline
(DASH) & DOT



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National Highway Traffic Safety Administration
Washington, D.C. 20590
http://www.safercar.gov

**VEHICLE
OWNER'S
QUESTIONNAIRE**