



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received: 2004 JUN 14 03-MAY-2004
Repository
Reference No. 10071881

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: GROSSE ILE State: MI Zip Code: [Redacted]
Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an address to the vehicle manufacturer, Signature of Owner: [Redacted] Date: 5/26/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1HD1FCW13[Redacted]
Make: HARLEY DAVIDSON Model: FLHTCU Model Year: 2000
Date Purchased: [Redacted] Dealer's Name and Telephone Number: [Redacted]
Original Owner: Dealer's City: [Redacted] State: [Redacted] Zip Code: [Redacted]
Engine: Twin No. Cylinders: [Redacted] Fuel Type: PREMIUM
Transmission Type: Antilock Brakes Powertrain: HARLEY TWIN CAM Vehicle Component Code: 115000 ELECTRICAL SYSTEM:FUSES AND CIRCUIT BREAKERS
MANUAL Cruise Control Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 15-JUL-2003 Failure Mileage: 8000 Failure Speed: 75 MOTORCYCLE MAIN CIRCUIT BREAKER

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: OHIO RIVER BRIDGE, KY & OHIO DAYTONA BEACH, FL.
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

THE PROBLEM INDICATED IN THE CIRCUIT BREAKER RECALL 04V134000 OCCURRED WHILE DRIVING AT 75 MPH OVER A BRIDGE ON THE FREEWAY. THE MOTORCYCLE REGAINED POWER WITHIN 45 SECONDS, BUT THIS ALMOST RESULTED IN AN ACCIDENT. MOTORCYCLE WAS TAKEN TO A DEALERSHIP, BUT THEY DID NOT PROVIDE ANY ASSISTANCE. THE FAILURE RECURRED WITHIN 6,000 MILES. THIS VEHICLE WAS NOT INCLUDED IN THE RECALL DUE TO VIN. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974, Public Law 93-578 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

SAME DEFECT WITH CIRCUIT BREAKER OVERHEAT RESULTING IN TOTAL LOSS OF VEHICLE POWER INCLUDING LIGHTS, HORN, & ENGINE POWER. I HAVE EMAILS FROM OTHERS WITH MODEL YEAR 2000 FULL DRESS MODELS INDICATING THE PROBLEM EXISTS BEYOND THE HARLEY RECALL YEARS OF 2001-2003. NOTE: IN 2004 HARLEY RECOGNIZED THE CIRCUIT BREAKER ISSUE & CHANGED TO A "MAXI-FUSE" TO SOLVE THE PROBLEM.

NOTE: EACH INCIDENT COULD HAVE RESULTED IN AN ACCIDENT AS ASSOCIATE VEHICLES HAD TO PANIC STOP IN RUSH HOUR AS THE BIKE HAD TO BRAKE LIGHTS, EMERGENCY FLASHERS, OR ENGINE POWER. AT NIGHT, THE BIKE IS INVISIBLE.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 78173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

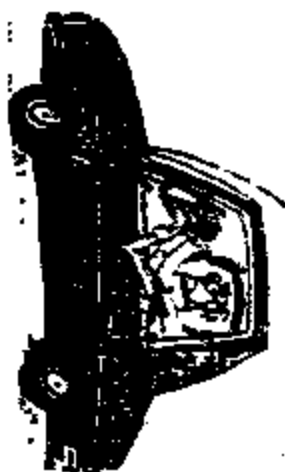
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and dial toll free at

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