



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received

03-MAY-2004

Repository ☐

Reference No.

10071872

OWNER INFORMATION (Type or Print)

Name

Address

City

PALMYRA

State

NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 5/11/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1B7KF23Z 31

Make

DODGE

Model

RAM

Model Year

2001

Date Purchased

10-19-00

Dealer's Name and Telephone Number

MIKE Bernard Chry/Op 315 381 2059

Engine

No. Cylinders 8

Fuel Type:

Gas

Original Owner

☒

Dealer's City

1096 Union, Newark

State

NY

Zip Code

14613

Transmission Type

Auto
matic

☒ Anti-lock Brakes

☐ Cruise Control

Powertrain

4x4

Gas

Vehicle Component Code

012000 STEERING: COLUMN

Multiple Failure: 2

3 times

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

13-APR-2004

Failure Mileage

51,296

Failure Speed

Any

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1BABC038)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

None

Number of Deaths

None

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING VEHICLE WOULD WANDERED DUE TO STEERING COLUMN. THE DEALERSHIP WAS NOTIFIED, BUT DID NOT RESOLVE THE PROBLEM. *AX

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS, IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



New York State Department of Motor Vehicles
INSPECTION REJECTION NOTICE

Date of Rejection: 4-30-00

Facility ID Number <u>7095880</u>	License Plate Number and State (or VIN) <u>[REDACTED]</u>	Vehicle Year <u>[REDACTED]</u>	Vehicle Make <u>[REDACTED]</u>
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Repairs needed to pass inspection can be done at any location of the motorist's choice. After the repairs are completed, the vehicle must be re-inspected at any official inspection station. If the vehicle is presented for reinspection to the same station within 30 days, the inspector only perform the portion of the inspection (safety or emission) that the vehicle was failed for, and may only charge a reinspection fee. If the vehicle is presented to a different station or if it has been over 30 days, then a full inspection must be performed.

A reinspection fee may not be charged unless the vehicle is removed from the station by the motorist, and is later returned for reinspection.

THERE IS NO SALES TAX ON INSPECTION FEES

Failed Inspection Items Are Noted Below

1. Service Brakes rejected for: ☐ Brake Equalization ☐ Pedal Reserve ☐ Callipers ☐ Wheel Cylinders ☐ Brake Fade ☐ Disc Brake Pads ☐ Hoses and Lines ☐ Power Brake Unit ☐ Brake Drum ☐ Master Cylinder ☐ Drum Brake Lining ☐ Brake Rotor		For Vehicles: ☐ Gauge ☐ Adjustment
2. Parking Brake rejected for: ☐ Operation ☐ Missing Components ☐ Not Independent from Service Brakes		
3. Tires rejected for: ☐ Tread Wear ☐ Condition ☐ Restricted Use Tires		
4. Steering, Suspension, Front End and Chassis/Frame rejected for: ☐ Steering Wheel Play ☐ Springs or Torsion Bars ☐ Power Steering Unit ☒ Steering Linkage ☐ Front End Assembly ☐ Shock Absorbers or Struts		
5. Lights/Reflectors rejected for: ☐ Headlight Operation ☐ Headlight Aim ☐ Backup Lights ☐ Hazard Warning Lights ☐ Other ☐ Tail Lights ☐ Directional Signals ☐ Brake Lights		
6. Glass rejected for: ☐ Cracks and/or Stars ☐ Unapproved Glass ☐ Missing Windshield		
7. Mirror(s) rejected for: ☐ Mounting/Adjustment ☐ Cracked/Broken/Discolored ☐ Missing		
8. Emissions System rejected for: ☐ Gas Cap (cracked/missing/pressure) ☐ Exhaust Gas Recirculation ☐ Catalytic Converter ☐ Evaporative System ☐ Thermostatic Air Filter ☐ Fuel Inlet Restrictor ☐ Positive Crankcase Ventilation ☐ Air Injection System		
9. Wipers (windshield only) rejected for: ☐ Missing ☐ Operation ☐ Blade Condition		
10. Horn rejected for: ☐ Operation		
11. Seat Belts rejected for: ☐ Number of Belts ☐ Buckling ☐ Anchoring ☐ Other		
12. Hitch/Coupling rejected for: ☐ Cracks or Broken Welds and/or Bolts ☐ Looseness in Hitch		
13. Chassis/Frame rejected for: ☐ Bent or Cracked ☐ Deteriorated due to Rust		
14. Wheels and Fasteners rejected for: ☐ Broken or Missing Wheel Fasteners		Heavy Vehicles Only rejected for: ☐ Cracked or Bent Wheels
15. Exhaust System of Heavy Vehicles and Motorcycles ONLY rejected for: ☐ Faulty Exhaust System		16. Diesel Test L
16. Emergency Breakaway System of Trailers Over 10,000 lbs. Only rejected for: ☐ System Missing ☐ Inoperative		1991 & new ☐ 40%
17. Advisory Notification — Vehicle is NOT rejected for these items: ☐ On-Board - Diagnostic Indicator ☐ Air Bag Readiness Light		Test Fee
I certify that this vehicle fails the New York State inspection for the items noted above.		
		<u>1 H L 3</u> <i>[Signature]</i> (Certified Inspector Signature and Stamp)

Motorist: If you have a complaint about the inspection performed on your vehicle, you may phone the New York State Department of Motor Vehicles at (518) 474-8943.

04/30/2004

SUMMARY HISTORY DISPLAY

3651

15:28:48

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CUSTOMER NAME

SERIAL NO.

TOTAL R/O'S 29

TOTAL SERV. DAYS 47

MAKE BY DODGE TRUCK

LINE NO.	RO. DATE	MILES	ADV/TECH	JO	T	OPERATION	DESK.	DESCRIPTION
			T	200028	4	I	90CHN05A	WAX WASH AND DRY
17	4202584	08/29/2001	16502	A	400028			
			T	23	1	W	45CHN01	STEERING CONCERN
			T	23	2	W	96CHN	BODY MECHANICAL
18	4171084	08/14/2001	16201	A	400039			
			T	23	1	W	47CHN	AXLE/DIFFERENTIAL
19	4129984	07/26/2001	18788	A	400027			
			T	42	1	I	00CHN	LUBE, OIL AND FI
			T	42	2	W	99CHN	RECALL
			T	200028	3	C	90CHN05A	WAX WASH AND DRY
20	4049884	06/21/2001	12155	A	20932			
			T	400028	1	I	00CHN	LUBE, OIL AND FI
			T	400028	2	W	40CHN	BRAKES
			T	200028	3	C	90CHN05A	WAX WASH AND DRY
			T	400028	4	C	46CHN04	ROTATE TIRES
21	4027484	06/11/2001	8128	A	20932			
			T	23	1	W	40CHN06	BRAKE VIBRATION
22	3898884	04/11/2001	8042	A	20932			
			T	23	1	W	10CHN06	CHECK ENGINE LIG
23	3898784	04/09/2001	7245	A	20932			
			T	26	1	C	10CHN06	CHECK ENGINE LIG
24	2866784	02/28/2001	7323	A	20932			
			T	28	1	W	45CHN	STEERING/SUSPENSION
25	3446584	03/15/2001	6301	A	20932			
			T	23	1	W	10CHN	DRIVEABILITY
26	3829684	03/07/2001	6301	A	20932			
			T	23	1	W	10CHN	DRIVEABILITY
			T	23	2	I	00CHN	LUBE, OIL AND FI
27	1778184	02/05/2001	1852	A	20932			
			T	25	1	I	00CHN	LUBE, OIL AND FI
28	3587484	10/16/2000	1	A	20932			
			T	23	1	I	85CHN04	TURNING NOISE
			T	23	2	I	85CHN11	WAX FLAPS
			T	23	3	I	85CHN03	SHOCKS
			T	23	4	I	09CHN	NY STATE INSPECT
			T	200028	5	I	90CHN01	COMPLETE DETAIL
			T	23	6	I	85CHN01	DEALER ACCESSORI
			T	200028	7	I	81CHN01	RUSTPROOF
29	3887884	10/12/2000	1	A	20932			
			T	23	1	I	75CHN01	FDI

Track Bar

Power Steering
Gear Assembly

CUSTOMER NAME [REDACTED] SERIAL NO. [REDACTED]
TOTAL H/O'S 29 TOTAL SERV. DAYS 47 MAKE DT DODGE TRUCK

[illegible]

1	52928	04/23/2004	50904	A	20932		
				T	42	1 I 00CHN7F1C	OIL & FILTER CHG
2	5628884	10/28/2003	48883	A	20932		
				T	400026	1 I 00CHN	LUOIL, OIL AND FI
3	5587984	10/01/2003	48826	A	20932		
				T	29	1 C 40CHN07	BRAKE NOISE
4	5531684	08/26/2003	44261	A	400039		
				T	29	1 C 21CHN01	A/C CONCERN
5	5488784	07/23/2003	35562	A	20932		
				T	400026	1 W 10CHN06	CHECK ENGINE LIG
				T	400026	2 I 00CHN	LUOIL, OIL AND FI
				T	400026	3 W 11CHN01	ENGINE CONCERN
				T	400026	4 W 11CHN	ENGINE CONCERN
				T	400026	5 W 11CHN04	FLUID LEAK-ENGINE
				T	400026	6 W 45CHN01	DEALER ACCESSORI
6	5209884	04/28/2003	34921	A	20932		
				T	25	1 C 03CHN02	MTS INSPECT/EMIS
7	5273384	04/03/2003	34901	A	20932		
				T	42	1 W 20CHN02	COOLING SYSTEM
				T	42	2 W 20CHN	HEATING / COOLIN
8	5363684	03/31/2003	34888	A	20932		
				T	42	1 I 00CHN	LUOIL, OIL AND FI
				T	42	2 W 10CHN06	CHECK ENGINE LIG
				T	200028	3 I 90CHN05A	EXT WASH AND DRY
9	5160184	01/31/2003	34782	A	20932		
				T	400026	1 W 61CHN	BODY ELECTRICAL
				T	400026	2 W 11CHN	ENGINE MINOR
				T	400026	3 W 15CHN	STEERING/SUSPENS
10	5093684	11/27/2002	34641	A	20932		
				T	26	1 C 03CHN	NY STATE INSPECT
				T	28	2 I 00CHN	LUOIL, OIL AND FI
				T	28	3 C 48CHN04	ROTARY TIRES
				T	28	4 C 01CHN000001	AIR FILTER
11	4786584	07/10/2002	30804	A	20932		
				T	400026	1 I 00CHN	LUOIL, OIL AND FI
				T	200028	2 C 98CHN05A	EXT WASH AND DRY
12	4885884	04/08/2002	27800	A	400039		
				T	42	1 I 00CHN	LUOIL, OIL AND FI
13	4427984	12/28/2001	24543	A	20932		
				T	400026	1 I 00CHN	LUOIL, OIL AND FI
				T	200028	2 C 98CHN05B	EXTERIOR WAX
14	4348284	11/07/2001	22367	A	20932		
				T	42	1 C 03CHN	NY STATE INSPECT
				T	42	2 C 88CHN	ACCESSORIES
15	4235484	09/14/2001	18494	A	20932		
				T	42	1 I 81CHN	BODY ELECTRICAL
16	4232584	09/13/2001	18494	A	20932		
				T	42	1 W 45CHN	STEERING/SUSPENS
				T	42	2 I 00CHN	LUOIL, OIL AND FI
				T	42	3 C 01CHN002	SERVICE 2

TRACK BAR

CLOCK SPRING

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**