



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

25
MAY 11 2004
FOR AGENCY USE ONLY

1357

Date Received

03-MAY-2004

Repository ☐

Reference No.
10071966

OWNER INFORMATION (Type or Print)

Name

Address

City
BROOKLYN

State
NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

N/A

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an owner's signature, the name or address to the vehicle manufacturer.
Signature of Owner ☐ YES ☒ NO
Date 05/11/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

261WF52E73

Make

CHEVROLET

Model

IMPALA

Model Year

2003

Date Purchased

06/30/2003

Dealer's Name and Telephone Number

Kristal Chevrolet 718 253 7575

Engine: 3.4

No. Cylinders

6

Fuel Type:

GAS

Original Owner

☒

Dealer's City

BROOKLYN

State

NY

Zip Code

11234

Transmission Type

Auto 4spd.
40.

☐ Antilock Brakes

☒ Cruise Control

Powertrain

FWD,
3.4 V6

Vehicle Component Code

127000 EXTERIOR LIGHTING: HAZARD FLASHING WARNING LIGHTS

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
03-MAY-2004

Failure Mileage
13000

Failure Speed
ANY

Hazard Warning Switch, Part # 10308098

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1SABC098)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING ON THE HIGHWAY HAZARD WARNING LIGHT AND TURN SIGNAL LIGHT MALFUNCTIONED. THE LIGHTS CAME ON, BUT WOULDNT FLASH. *AK

Return to Kristal Chevrolet for Warranty Repair on 05/03/04
Fixed w. N/Charge on 05/04/04.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

While Driving the Turning Signal Light and Hazard Lights became unoperative - the lights came out but without flashing wouldn't flash.

Kristal Chevrolet at Kings Hwy, Brooklyn repaired car within 24 hours since I return this car for warranty repair on 05/03/2004 on the very next day

Replaced Hazard ^{Warning} Switch Buried - out, Replaced New Hazard ~~Switch~~ ^{Warning} Switch. Part # 10308098

I specially thanks Chevrolet for provided me with courtesy rental during repair.

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Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NHTL HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DASH2DOT

and dial toll free at

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1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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<http://www.dhs.gov/odot/questionnaire>

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**