



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1357

Date Received

2004 JUN -1
03-MAY-2004

Repository ☐

Reference No.
10071064

OWNER INFORMATION (Type or Print)

Name

Address

City

IRVINE

State

CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA
in the absence of an
Signature of Owner

Manufacturer of your vehicle?

☒ YES

☐ NO

Name or address to the vehicle manufacturer.

Date 5/19/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1YVHP80084

Make

MAZDA

Model

MAZDA6

Model Year

2004

Date Purchased
25-FEB-04

Dealer's Name and Telephone Number

Tustin Mazda

Engine:

No. Cylinders

V6

Fuel Type:

Gas

Original Owner
☒

Dealer's City

Tustin

State

CA

Zip Code

Transmission Type

Auto

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

138200 VISIBILITY:DEFROSTER/DEFOGGER SYSTEM:REAR WINDO

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
18-APR-2004

Failure Mileage
2700

Failure Speed
65

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P235/65R15)

DOT No. (Example: DOTM18ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to this failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

REAR WINDSHIELD DEFROSTER SYSTEM SHORTED OUT, CAUSING THE REAR WINDSHIELD TO SHATTER. THE REAR SEAT WAS OCCUPIED AT THE TIME OF THE INCIDENT. THE REAR WINDSHIELD WAS TINTED, SO THE TINT PREVENTED THE GLASS FROM ENTERING THE CABIN OF THE VEHICLE. THERE WERE NO INJURIES. THE DEALERSHIP REPLACED THE WINDSHIELD, BUT WAS UNABLE TO RECONNECT THE REAR DEFROSTER SYSTEM. *AK

Include, if available: Police/Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS

ECES

The Privacy Act of 1974 (Public Law 93-57) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and its amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.