



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

Repository ☐

30-APR-2004

Reference No.

2004 JDP - 8
10014+33

OWNER INFORMATION (Type or Print)

Name

Address

City

NORTH LAS VEGAS

State NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side

1P4GH54R0U

Make

PLYMOUTH

Model

GRAND VOYAGER

Model Year

1992

Date Purchased

Dealer's Name and Telephone Number

Engine:

No. Cylinders

6

Fuel Type:

GAS

Original Owner

Dealer's City

State

Zip Code

Transmission Type

Automatic

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

03D000 SERVICE BRAKES, HYDRAULIC

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

30-APR-2004

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM4LSABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE APPLYING THE BRAKES, PEDAL WENT TO THE FLOOR WHICH CAUSED A LOSS OF BRAKING POWER. THE DRIVER WAS ABLE TO CONTROL THE VEHICLE AND DROVE IT TO THE DEALER FOR INSPECTION. THE MECHANIC INFORMED THE DRIVER THAT THE DUAL FUNCTION PRESSURE SYSTEM, PERTAINING TO HYDRAULIC ASSEMBLY, NEEDED REPLACING TO WORN PARTS. *LA

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I feel this vehicle is unsafe to be driving because we won't be able to make an emergency stop because there is no power assist. We have been buying Chrysler products and have good luck, but we don't feel that we should pay for their recalls.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NHTL, NHTSA TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT
1-888-327-4238

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Dept. of Transportation
National Highway Traffic Safety
Administration
http://www.nhtsa.gov

LAS VEGAS, NV

1992 Plymouth Voyager LE

ABS FAILURE - REPAIR/REPLACE/REIMBURSE PREVIOUS WORK

NHTSA RECALL BULLETIN

Reference Number: 96V099000

VEHICLE DESCRIPTION

Model(s): 1990-93 Chrysler Imperial

1990-93 Chrysler New Yorker

1990-93 Dodge Dynasty

1991-93 Chrysler Town & Country

1991-93 Dodge Caravan

1991-92 Dodge Monaco

1991-92 Eagle Premier

1991-93 Plymouth Voyager Campaign No.: 96V099000

Number of Affected Vehicles: 321000

Beginning Date of Manufacture: 1990 JUL

Ending Date of Manufacture: 1993 JUN

Passenger vehicles and mini-vans equipped with anti-lock brake systems (ABS).

SYSTEM

Brakes; hydraulic; anti-skid system.

FAULT

Chafes, Excessive wear, Scored

NEVADA'S LARGEST BRAKE SPECIALIST
AIR CONDITIONING - ENGINE TUNE - UP
COMPLETE MOTOR REPAIR

BIG
AUTO
CENTER

RECREATIONAL
VEHICLES
4 WHEEL DRIVES
FRONT END
ALIGNMENT
BRAKES
AND TUNE - UP

1433 SO. MAIN ST.
LAS VEGAS, NV 89104

LEE BUTTS, MGR.
R.V. TECHNICIAN
(702) 384-9000



DESCRIPTION OF DEFECT

The ABS hydraulic control unit can experience excessive brake actuator piston seal wear causing pump-motor deterioration.

CONSEQUENCE OF DEFECT

If this condition occurs, the ABS function could be lost and reduced power assist would be experienced during vehicle braking increasing the potential for a vehicle accident.

CORRECTIVE ACTION

Dealers will test the vehicle's anti-lock brake system and repair the vehicles if necessary. Also the warranty on all ABS components will be extended to 10 years or 100,000 miles (except for the brake actuator piston assembly and the pump-motor assembly which will have a lifetime coverage). Owners will also be reimbursed for previous ABS component repair costs.

NOTE

Owners who take their vehicles to an authorized dealer on an agreed upon service date and do not receive the free remedy within a reasonable time should contact Chrysler at 1-800-853-1403. Also contact the National Highway Traffic Safety Administration's Auto Safety Hotline at 1-800-424-9393.

ADDITIONAL INFORMATION

The National Highway Traffic Safety Administration operates Monday through Friday from 8:00 AM to 4:00 PM, Eastern Time. For more information call (800) 424-9393 or (202) 366-0123. For the hearing impaired, call (800) 424-9153.

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CONTACT US BY LOCATION

UNITED STATES
CANADA
MEXICO

Here are your results

VIN Number:
1F4GH54RX WX294398

Vehicle Description:
PLYMOUTH GRAND VOYAGER LE LWB WAGON

Adobe Reader 4.0 or later is required to view documents. [Click here for free download](#)

No Incomplete Recalls or Customer Satisfaction Notifications Exist

NOTE:

Results returned represent unperformed or incomplete Recalls and Customer Satisfaction Not by DaimlerChrysler Motors Company LLC at the time of your inquiry.

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ANY QUESTIONS?

**CONTACT US
BY LOCATION****UNITED STATES****CANADA****MEXICO****CONTACT CHRYSLER - United States**I would like NEW VEHICLE information.Am I eligible for SPECIAL DEALS?I have a FINANCE/LEASE question for Chrysler Financial.I need information about EXTENDED COVERAGE.I have a question about 24 HOUR TOWING ASSISTANCE.I need RECALL OR CUSTOMER SATISFACTION NOTIFICATION INFORMATION.I'm looking for OWNER'S MANUALS OR SERVICE PUBLICATIONS.I need CUSTOMER ASSISTANCE.I'd like to COMMENT ABOUT THIS WEBSITE.[Español](#)[Trademarks, Copyrights & Privacy](#)[Site Index](#)[Site Viewing Tips](#)[International](#)



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ANY QUESTIONS?

CONTACT US BY LOCATION

UNITED STATES
 CANADA
 MEXICO

CONTACT CHRYSLER - Customer Assistance

If you would like to talk to us about product concerns or dealer issues, please contact us.

[Send us an Email](#)

Contact Us by Telephone

1-800-992-1997
 M-F 8:00AM-5:00PM
 All Time Zones

Contact Us by Mail:

DaimlerChrysler Customer Assistance Center
 P.O. Box 21-8004
 Auburn Hills, MI 48321-8004

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THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**