



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

Date Received

Repository ☐

30-APR-2004 JUN

Reference No.
10071933 58

OWNER INFORMATION (Type or Print)

Name

Address

City

CARMICHAEL

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the vehicle manufacturer?
In the absence of Signature of Owner

YES ☒ NO ☐
Date 5/18/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2HKYF18454H527085

Make

HONDA

Model

PILOT

Model Year

2004

Date Purchased

11/16/03

Dealer's Name and Telephone Number

Met Bapton Honda 916-482-5400

Engine: V6

No: Cylinders

Fuel Type:

Gas

Original Owner

☒

Dealer's City

Sacramento

State

CA

Zip Code

95821

Transmission Type

AUTOMATIC

☐ Antilock Brakes

☒ Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

071100 FUEL SYSTEM, GASOLINE-STORAGE-TANK ASSEMBLY

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

30-APR-2004

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident, failure, complaint and remedy.)

Crash

Fire

☐ Yes ☒ No

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(es).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING THE VEHICLE AT ANY SPEED, THE CONSUMER HEARD NOISE COMING FROM THE REAR OF THE VEHICLE. THE VEHICLE WAS TAKEN TO THE DEALER WHERE THE TECHNICIAN INDICATED THAT NOISE WAS COMING FROM THE FUEL TANK. IN ADDITION, DEALER SAID THAT THEY'RE AWARE OF THE PROBLEM AND IT'S NORMAL. "LA"

When talking with rep from American Honda Corp they said I was second call they had received on this problem. It was suggested that I pay to have gas tank insulated to not hear sound.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoicing

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.