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Office of Defects Investigation

Complaints

Defect Investigations

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2004 APR 29 PM 12: 28
Recalls

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Form Approved O.M.B. No. 2127-0008

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Contact

1-888-DASH-2-DOT
(1-888-327-4236)

[Consumer](#) » [Complaint](#) » [Preview](#)

Consumer Information

* Denotes required field

Title :		Org. Name :	
First Name : *		MI :	
Last Name : *			
Address 1 : *			
Address 2 :			
City : *	highland park	Zip Code : *	
State : *	Illinois	Country :	UNITED STATES
Daytime Phone : *		Ext. :	
		Evening Phone :	
Fax :			
Email :			

There are occasions when NHTSA would like to provide automobile manufacturers with copies of questionnaires including personally identifiable information (e.g. name, address, telephone number, etc.). Manufacturers use these questionnaires to identify safety-related defects, analyze alleged problems, and remedy defects. By providing manufacturers with questionnaires that contain personally identifiable information, manufacturers can contact owners to seek clarity, obtain additional details, and in some cases, inform them of actions being taken to rectify the problem.

If you would like to authorize NHTSA to release this questionnaire (including your personally identifiable information) to the manufacturer of your vehicle, please check the "YES" box. Your personally identifiable information will be used only for the purposes described above. If you do not wish to authorize such a release, please check the "NO" box and your personally identifiable information will not be released to the manufacturer.

See [Privacy Statement](#) below.

I hereby consent to the release of the personally identifiable information contained in this questionnaire to the manufacturer of my vehicle.

☐ Yes

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Consumer	»	Complaint	»	Vehicle	»	Equipment	»	Preview
----------	---	-----------	---	----------------	---	-----------	---	---------

Vehicle Information
* Denotes required field

Vehicle	Components	Details	Dealer
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Select Vehicle Model Year and click 'Go': *

Select Vehicle Make and click 'Go': *

XJ8

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Consumer	»	Complaint	»	Preview
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Complaint Information

* Denotes required field

Please enter the complaint details and then click on "Proceed" to select a Complaint Type

Details	Complaint Type
---------	----------------

see attached

Description : *

Incident Date : Feb 8 2004

Number of Fatalities :

Number of Failures :

Number of Persons Injured :

Was there a Fire : ☐ Yes ☒ No

Was there a Crash : ☐ Yes ☒ No

Property Damage : ☐ Yes ☒ No

Reported to Police : ☐ Yes ☒ No

What source referred you to this site :

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RADIONIC

April 12, 2004

U. S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation
NSA-10.01, 400 7th Street, SW
Washington, DC 20590

RE: Jaguar XJ-8 Safety Issue

Dear Sir:

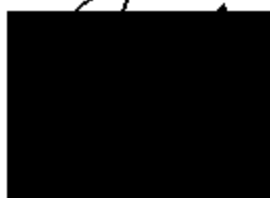
I have a new 2004 Jaguar XJ-8 with a serious design flaw that could cause serious accidents and injuries.

This automobile has a lever on the center console to electronically set the emergency brakes rather than the more typical spring loaded foot pedal used to set the brake.

This lever requires only a gentle touch, which could occur accidentally by either the driver or a passenger, to set the emergency brake. I was unaware of this and it happened going 60 mph and immediately locks up all four wheels and causes the car to skid to a stop.

This seems to me to be a serious design flaw that Jaguar should correct with a recall of all these vehicles. I have written and called them regarding it, but to no avail. Jaguar correctly points out that the locking of the wheels can be immediately reversed by either stepping on the gas or pushing the lever back down, but it seems to me unlikely that anyone would realize this quickly enough to avoid trouble.

Very truly yours,



CHICAGO, IL 

TEL: 
FAX: 