



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received

Repository ☐

30-APR-2004
2004 JUN 29

Reference No.

AD0071887
11 5:45

OWNER INFORMATION (Type or Print)

Name

Address

City WATERLOO

State IA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: _____ Date: 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

5B4LP5749.2

Make

ITASCA

Model

SUNOVA

Model Year

2003

Date Purchased

April 03

Dealer's Name and Telephone Number

Fordalls

Engine:

No. Cylinders

8

Fuel Type:

Gas

Original Owner

☒

Dealer's City

Waterloo

State

IA

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

192000 TIRES-SIDEWALL

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

18-NOV-2003

Failure Mileage

100

Failure Speed

10

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

MICHELIN

Tire Model (Name or Number)

XRV

Tire Size (Example P215/65R15)

225/70P19.5

DOT No. (Example: DOTM45A8C036)

H1YBAV9X1002

☒ Original Equipment

☐ Prior Repair

Failure Location: DRIVER SIDE REAR & Passenger-Rear

Tire Component Code

192000 TIRES-SIDEWALL

Tire Failure Type

BLOWOUT

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING AT 10 MPH, THE CONSUMER HEARD AN EXPLOSION. AFTER PULLING INTO A PARKING LOT THE CONSUMER FOUND THAT THE INSIDE RIGHT REAR TIRE BLEW OUT AT THE SIDE WALL. ALSO IN AN ANOTHER OCCASION THE OUTSIDE RIGHT REAR TIRE HAD A BLOW OUT AT THE SIDE WALL. *IA

three tires Replaced. 2 flats with out Finding anything in tires.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect, or the NHTSA proceeds with administrative enforcement or litigation against a Manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

MAILED
MAY 07 2004

May 4, 2004

Hot Line
Motor Home Magazine
2575 Vista Del Mar
Ventura, CA 93001
FAX: 805-667-4484

My 2003 Winnebago Sunova had less than 10,000 miles on it when I took it to Ace Fogdalls for factory corrections which included: frayed valve stem extender, gauges not working, storage lock not working, and several other things too numerous to mention. After 2 days, I picked it up, and within 2 miles the rear tire blew out, and another tire had a bulge. It took 2 weeks to get tires replaced. I left for Phoenix the next day, 110 miles down the road another tire blew, and 4 hours later finally got tire replaced and got on the road again. Stopped for gas in Ottawa, KS, repaired another flat tire. Got to Phoenix, another flat tire, and no sign of anything in either flat.

I have contacted Fogdalls, Winnebago in Forest City, and Workhorse Chassis, and I feel my complaints have fell on deaf ears. I have been offered NO HELP by anyone! I have driven 350,000 miles on my previous 4 motor homes and have only had 1 flat tire and 1 blowout.

[REDACTED]
[REDACTED]
Waterloo, Iowa [REDACTED]