



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
Vehicle Owner's Questionnaire  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100218 ..

Date Received: 28-APR-2004  
Repository:   
Reference No.: 3 25  
10071776

OWNER INFORMATION (Type or Print)

Name: [Redacted]  
Address: [Redacted]  
City: BRADENTON State: FL Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]  
Evening Telephone Number: [Redacted]  
E-mail Address: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner: [Redacted] Date: 5/20/2004

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 2MEFM75WXT [Redacted]  
Make: MERCURY Model: MARQUIS Model Year: 2001  
Data Purchased: 4-7-01 Dealer's Name and Telephone Number: AUTO WAY - 727-466 2022 Engine: No. Cylinders: 8 Fuel Type: GASOLINE  
Original Owner:  Dealer's City: State: Zip Code: 89 DE.  
Transmission Type:  Antilock Brakes Powertrain: REAR TRACTION Vehicle Component Code: 190000 TIRES Multiple Failure: 1 + 3  
 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 10-30-03 Failure Mileage: 021062 Failure Speed: 60

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: GOODYEAR Tire Model (Name or Number): EAGLE SH-LS Tire Size (Example P215/65R16): P250R16 P 225/160-R16  
DOT No. (Example: DOTMALSABC036):  Original Equipment  Prior Repair Failure Location: DRIVER SIDE REAR  
Tire Component Code: 190000 TIRES Tire Failure Type: BLOWOUT

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available). TIRE REPLACED

WHILE DRIVING 80 MPH CONSUMER HEARD A LOUD NOISE COMING FROM THE REAR. CONSUMER WAS ABLE TO MAINTAIN CONTROL OF THE VEHICLE, AND PULLED OVER. CONSUMER NOTICED THAT THE REAR TIRE BLEW OUT. VEHICLE WAS TAKEN TO THE DEALER FOR INSPECTION. \*AK  
SALES MAN & MECHANIC CHECKED REMAINING OTHER THREE TIRES AND THEIR TREAD AND CONVINCED US OF SERIOUS DEFECTS THAT CONVINCED ME TO NOT CONTINUE OUR TRIP, SO WE HAD THEM ALSO REPLACED. → OVER

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I AM UNABLE TO GIVE YOU PART NUMBERS (OLD TIRES) SINCE I LEFT THEM WITH THE GOODYEAR DEALER. I DO STILL HAVE THE 5<sup>TH</sup> TIRE FULL SIZED SPARE, I CAN GIVE YOU THE DOT NUMBER OF THIS BUT I DON'T THINK IT WOULD BE OF ANY HELP.

OUR SUMMER TIME ADDRESS

[Redacted]  
Charleston, WV [Redacted]

[Redacted]

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY MAILING TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



**VEHICLE OWNER'S QUESTIONNAIRE**  
**DOT AUTO SAFETY HOTLINE**

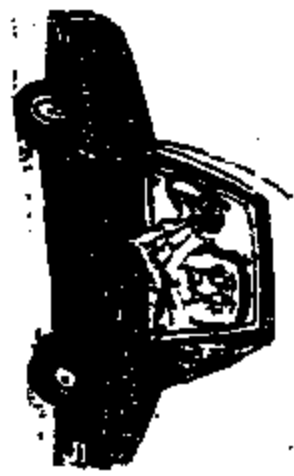
TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

**DASH2DOT**

and dial toll free at

**1-888-DASH-2-DOT**  
**1-888-327-4238**

DOT Auto Safety Hotline  
(DASH) 2 DOT



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**FM**