



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received

2004 JUN 14 PM 3:47
20-APR-2004

Repository ☐

Reference No.

10071737

OWNER INFORMATION (Type or Print)

Name

Address

City

CAMBRIDGE

State

MA

Zip Code

Daytime Telephone Number

Evening Telephone Number

Do you authorize NHTSA to
in the absence of an author
Signature of Owner

Vehicle manufacturer? ☒ YES ☐ NO

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

MERCEDES BENZ

Model

ML430

Model Year

2001

Date Purchased

OCT 2000

Dealer's Name and Telephone Number

Foreign Motors West 508-655-8350

Engine

V8

No. Cylinders

8

Fuel Type

PREMIUM

Gasoline

Original Owner

☒

Dealer's City

Natick

State

MA

Zip Code

Transmission Type

5-spd automatic

☒ Anti-lock Brakes

☒ Cruise Control

Powertrain

Full-time 4WD

Vehicle Component Code

185000 VEHICLE SPEED CONTROL: CRUISE CONTROL

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

12-APR-2004

Failure Mileage

~ 51,000

Failure Speed

80

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19A8C036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Seat Type:

Child Seat Component Code:

Date Manufactured:

Installation System:

Model No./Name:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e., parts repaired or replaced (and if old part is available).

CONSUMER WAS TRAVELING WITH CRUISE CONTROL ON AT 80 MPH. WHEN CONSUMER APPLIED THE BRAKES CRUISE CONTROL DID NOT DEACTIVATE. VEHICLE CONTINUED TO ACCELERATE. CONSUMER HAD TO MANUALLY TURN OFF CRUISE CONTROL. DRIVER BELIEVED THAT BRAKE SWITCH INTERACTED WITH THE CRUISE CONTROL. DEALER WAS CONTACTED. *AK

* - This was the case (see repair sheet)
ALSO, stability & traction control failed
when cruise control failed.
(Please see additional sheet)

* - Misplaced repair order: Contact Trans Atlantic Motors, Hingham, MA where car was repaired.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in this National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.