



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received: 28-APR-2004
Repository:
Reference No.: 10071704

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: ROCHESTER State: NY Zip Code: [Redacted]

Daytime Telephone Number: [Redacted] E-mail Address:
Evening Telephone Number:

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, this report will be sent to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 2/13/04

VEHICLE INFORMATION

17 digit vehicle identification number Located at bottom of windshield on driver's side: 1G4HP5L5FH1540758
Make: BUICK Model: LESABRE Model Year: 1983

Date Purchased: 9-28-03 Dealer's Name and Telephone Number: BROKER HARVEY TOOMEY
Original Owner: Yes No Dealer's City: Rochester State: NY Zip Code: ? Engine: No. Cylinders: 6 Fuel Type: GAS

Transmission Type: Automatic Antilock Brakes: Powertrain: gas
 Cruise Control Vehicle Component Code: 103000 POWER TRAIN: AUTOMATIC TRANSMISSION
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 17-APR-2004 Failure Mileage: 109 714 Failure Speed: 35
All affected parts work for repairs.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
DOT No. (Example: DOTM18ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Name: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: Number of Deaths: Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; parts repaired or replaced (and if old part is available).

VEHICLE LOST POWER WHILE DRIVING 35 MPH. THIS CAUSED CONSUMER TO DRIFT TO THE SIDE OF THE ROAD. CONSUMER HAD THE VEHICLE TOWED TO THE DEALERSHIP, AND MECHANIC DETERMINED THAT TRANSMISSION FAILED. *AK

Boaks

Include, if available, Police/Fire Department Report, Photos, and Repair Invoices. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

pleased to see

1. HAD CAR CHECK AT PAT'S RADIATOR SHOP - NOTICED TRANNY FLUID IN ANTI-FREEZE BUCKET PER ATTACHED Receipts
2. THEN I WENT TO BOB HASTINGS TWICE PER ATTACHED Receipts THEY BOB HASTINGS WAS GOING TO CHARGE ME \$350.00 FOR TRANNY WORK!
3. THEN I GOT TOWED TO MUIR + ROSS PER ATTACHED Receipts
4. I ONLY OWNED CAR FOR 7 MONTHS AND I'D NEVER SEEN A CAR LIKE THIS ON MY COMPUTER WHEN I PAID MY INSURANCE.
5. I WOULD REALLY APPRECIATE ANY HELP

U.S. Department of Transportation
National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

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Penalty for Private Use \$300



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National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**
DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety Administration
<http://www.safercar.gov>

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Resource Center

Your Agency:
ROCKEFELLER
Phone: 585-377
Policy #: 156663

Insurance 101

Resource Center > Your Vehicle Info > Buick LaSalle Recalls

Your Vehicle Info

Your 1993 Buick LaSalle

1993 Buick LaSalle

Last updated: 05/12/2004



Vehicle photos courtesy of Edmunds.com

[printable of all rec](#)

Driving Safety

Recall: Why

Vehicle Ownership

If you have a recall

Catastrophe Safety

Recalls

1 of 1: POWER TRAIN:TRANSMISSION-AUTOMATIC:COOLING UNIT AND LINES

Recall Number: 96V015000

Dates Manufactured: Unavailable

Number of Vehicles Affected: 585182

Date Owners Notified On: Unavailable

VEHICLE DESCRIPTION: PASSENGER VEHICLES MANUFACTURED FROM AUGUST 1991 THROUGH JULY 1995. THE TRANSMISSION OIL COOLER LINE CAN SEPARATE WHEN THE VEHICLE IS OPERATED IN LOW TEMPERATURES IN COMBINATION WITH HIGH TRANSMISSION LOADS. [more>>](#)

1. Verify before yr Your vehicle m of the recall.
2. Locate your VIN
3. Contact your di manufacturer.
4. Get repairs qui Don't risk your
5. Keep a record of this repair.

Seasonal Tips

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I have only had this car 7 months. I feel as if I should be reimbursed for my repairs due to the above information please! I should never had to be put through any of this. I'm part of the aggravation + stress + depression I am now under doctors care.

I am a single mom, who is unemployed
and raising a hard go g. d. The money
I spend was insurance money as
my house has just been torn down
I want suppose to spend it on a car
repair I was suppose to purchase
a new house or some place to live.

Please I am asking you if you could
your maid to help me out and
return promptly over \$2,467.92
in repairs that I will covered my
self!

Please expedite A.D.P. as I have
it again to my insurance company
when the money went to! Cars repair
not acceptable.

Thank you -



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Auto Recall Search

Recall notices for 1993, Buick lesabre

Year : 1993

Vehicle Make : BUICK

Vehicle Model : LESABRE

NHTSA Campaign Number : 96V015000

Summary :

VEHICLE DESCRIPTION: PASSENGER VEHICLES MANUFACTURED FROM AUGUST 1991 THROUGH JULY 1995. THE TRANSMISSION OIL COOLER LINE CAN SEPARATE WHEN THE VEHICLE IS OPERATED IN LOW TEMPERATURES IN COMBINATION WITH HIGH TRANSMISSION LOADS.

Possible Consequences :

VEHICLE FIRES CAN OCCUR DUE TO THE SPILLAGE OF TRANSMISSION FLUID.

Corrective Action :

DEALERS WILL REPLACE THE TRANSMISSION OIL COOLER LINES.

[New Search](#)

Enter your vehicle's year, make and model to determine if any recalls exist for your auto. This information is provided "as is" from the [National Highway Traffic Safety Administration \(NHTSA\)](#).

Year: (yyyy)Make: (e.g., Ford, Honda, etc.)Model: (e.g., Explorer, Accord, etc.)

Disclaimer: This information is updated weekly by the

Department of Transportation (DOT). Progressive makes no guarantees about the validity or content of this information.

If you have questions regarding this information, please contact the manufacturer of your vehicle, NHTSA's Auto Safety Hotline at 1-800-424-9393, or DOT at:

United States Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation
400 7th Street, S.W.
Washington, DC 20590

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Your 1993 Buick LeSabre

Last updated: 04/21/2004

Vehicle photos courtesy of Edselmits.com

1 of 23: POWER TRAIN:AXLE ASSEMBLY

Bulletin Date: APR 2001

OWNERS OF SOME VEHICLES EQUIPPED WITH HYDRA-MATIC 3T40, 4T60, 4T60-E OR 4T65-E TRANSAXLES MAY COMMENT ON A GRINDING AND / OR GROWLING NOISE THAT IS NOTICEABLE WHEN STANDING IN PARK ON A HILL OR SLOPE WITH THE ENGINE RUNNING AND THE PARKING

2 of 23: LATCHES/LOCKS/LINKAGES:TRUNK LID:LOCK

Bulletin Date: JAN 2000

THIS BULLETIN INFORMS DEALERSHIPS ABOUT THE TRAP RESISTANT REAR COMPARTMENT (TRUNK) KIT. *TT

3 of 23: SEATS

Bulletin Date: JAN 2000

GENERAL MOTORS BEGAN PROVIDING CHILD RESTRAIN SEAT TOP TETHER HARDWARE PACKAGES TO CUSTOMERS IN THE UNITED STATES WHO REQUESTED THEM. *TT

4 of 23: AIR BAGS:ON-OFF SWITCH ASSEMBLY

Bulletin Date: JAN 2000

INFORMATION REGARDING SWITCHES TO TURN OFF AND ON FRONTAL AIR BAGS FOR PASSENGER CARS AND TRUCKS. *TT

5 of 23: POWER TRAIN:AXLE ASSEMBLY


Bulletin Date: DEC 1999

SOME VEHICLES EQUIPPED WITH HYDRA-MATIC 3T40, 4T60 OR 4T60-E TRANSAXLES MAY COMMENT ON A GRINDING AND / OR GROWLING NOISE THAT IS NOTICEABLE WHEN IN PARK ON INCLINE. *TT

6 of 23: STRUCTURE:BODY

Bulletin Date: DEC 1998

SOME CUSTOMERS MAY COMMENT THAT THERE IS

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of all 1
TSB: What

Technical service bu
can help you spot pr
may need repair.
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CORROSION (RUST) APPEARING ON THE LEFT AND /OR
RIGHT ROCKER PANEL(S). *YC

7 of 23: SUSPENSION

Bulletin Date: OCT 1998

SOME CUSTOMERS MAY COMMENT THAT THE VEHICLE

8 of 23: POWER TRAIN:AXLE ASSEMBLY

Bulletin Date: APR 1998

INFORMATION ON GROWLING NOISE IN TRANSAXLE
DURING FIRST FOUR MINUTES AFTER START UP. *YC

9 of 23: STRUCTURE:BODY:DOOR

Bulletin Date: NOV 1997

COMMENTS ON INOPERATIVE POWER DOOR LOCKS
(FRONT AND/OR REAR DOORS).

**10 of 23: VISIBILITY:REARVIEW
MIRRORS/DEVICES:INTERIOR**

Bulletin Date: JUN 1997

EXCESSIVE VIBRATION OF ELECTROCHROMIC INSIDE
REARVIEW MIRROR. *TW

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TSBs: Page 1 2 3

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Bulletin Date: NOV 1994

HVAC SYSTEM MAY INTERMITTENTLY TURN ON IN DEFOG OR DEFROST MODE BY DEFAULT.
*TW

23 of 23: VISIBILITY:DEFROSTER/DEFOGGER SYSTEM

Bulletin Number: 931531

Bulletin Date: JUN 1993

LITTLE TO NO AIR FLOW FROM SIDE WINDOW DEFROSTER DUCTS. *TW

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Your 1993 Buick LeSabre

Last updated: 05/12/2004



Vehicle photo courtesy of Edmunds.com

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1 of 23: POWER TRAIN:AXLE ASSEMBLY

Bulletin Date: APR 2001

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2 of 23: LATCHES/LOCKS/LINKAGES:TRUNK LID:LOCK

Bulletin Date: JAN 2000

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3 of 23: SEATS

Bulletin Date: JAN 2000

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4 of 23: AIR BAGS:ON-OFF SWITCH ASSEMBLY

Bulletin Date: JAN 2000

INFORMATION REGARDING SWITCHES TO TURN OFF AND ON FRONTAL AIR BAGS FOR PASSENGER CARS AND TRUCKS. *TT

5 of 23: POWER TRAIN:AXLE ASSEMBLY

Bulletin Date: DEC 1999

SOME VEHICLES EQUIPPED WITH HYDRA-MATIC 3T40, 4T60 OR 4T60-E TRANSAXLES MAY COMMENT ON A GRINDING AND / OR GROWLING NOISE THAT IS NOTICEABLE WHEN IN PARK ON INCLINE. *TT

6 of 23: STRUCTURE:BODY

Bulletin Date: DEC 1998

SOME CUSTOMERS MAY COMMENT THAT THERE IS

PROGRESSIVE

1993 LeSabre Buick

Last updated: 05/12/2004

Technical service bulletins**1 of 23: POWER TRAIN:AXLE ASSEMBLY****Bulletin Number:** 990730030A**Bulletin Date:** APR 2001

OWNERS OF SOME VEHICLES EQUIPPED WITH HYDRA-MATIC 3T40, 4T60, 4T60-E OR 4T65-E TRANSAXLES MAY COMMENT ON A GRINDING AND / OR GROWLING NOISE THAT IS NOTICEABLE WHEN STANDING IN PARK ON A HILL OR SLOPE WITH THE ENGINE RUNNING AND THE PARKING

2 of 23: LATCHES/LOCKS/LINKAGES:TRUNK LID:LOCK**Bulletin Number:** 990866002A**Bulletin Date:** JAN 2000

THIS BULLETIN INFORMS DEALERSHIPS ABOUT THE TRAP RESISTANT REAR COMPARTMENT (TRUNK) KIT. *TT

3 of 23: SEATS**Bulletin Number:** 990940004**Bulletin Date:** JAN 2000

GENERAL MOTORS BEGAN PROVIDING CHILD RESTRAIN SEAT TOP TETHER HARDWARE PACKAGES TO CUSTOMERS IN THE UNITED STATES WHO REQUESTED THEM. *TT

4 of 23: AIR BAGS:ON-OFF SWITCH ASSEMBLY**Bulletin Number:** 990941004**Bulletin Date:** JAN 2000

INFORMATION REGARDING SWITCHES TO TURN OFF AND ON FRONTAL AIR BAGS FOR PASSENGER CARS AND TRUCKS. *TT

5 of 23: POWER TRAIN:AXLE ASSEMBLY**Bulletin Number:** 990730030**Bulletin Date:** DEC 1999

SOME VEHICLES EQUIPPED WITH HYDRA-MATIC 3T40, 4T60 OR 4T60-E TRANSAXLES MAY COMMENT ON A GRINDING AND / OR GROWLING NOISE THAT IS NOTICEABLE WHEN IN PARK ON INCLINE. *TT

6 of 23: STRUCTURE:BODY**Bulletin Number:** B32006**Bulletin Date:** DEC 1998

SOME CUSTOMERS MAY COMMENT THAT THERE IS CORROSION (RUST) APPEARING ON THE LEFT AND /OR RIGHT ROCKER PANEL(S). *YC

7 of 23: SUSPENSION
Bulletin Number: 98833005
Bulletin Date: OCT 1998
SOME CUSTOMERS MAY COMMENT THAT THE VEHICLE

8 of 23: POWER TRAIN:AXLE ASSEMBLY
Bulletin Number: 10001
Bulletin Date: APR 1998
INFORMATION ON GROWLING NOISE IN TRANSAXLE DURING FIRST FOUR MINUTES AFTER START UP. *YC

9 of 23: STRUCTURE:BODY:DOOR
Bulletin Number: 971101631041
Bulletin Date: NOV 1997
COMMENTS ON INOPERATIVE POWER DOOR LOCKS (FRONT AND/OR REAR DOORS).

10 of 23: VISIBILITY:REARVIEW MIRRORS/DEVICES:INTERIOR
Bulletin Number: 731608
Bulletin Date: JUN 1997
EXCESSIVE VIBRATION OF ELECTROCHROMIC INSIDE REARVIEW MIRROR. *TW

11 of 23: POWER TRAIN:DRIVELINE:DRIVESHAFT
Bulletin Number: 577106A
Bulletin Date: FEB 1997
COLD START RATTLE NOISE (DIAGNOSIS/SERVICE PROCEDURE). *TW

12 of 23: POWER TRAIN:AUTOMATIC TRANSMISSION
Bulletin Number: 577105A
Bulletin Date: DEC 1996
COLD START RATTLE NOISE. *TW



13 of 23: POWER TRAIN:DRIVELINE
Bulletin Number: 9573T4001
Bulletin Date: AUG 1995
GRINDING AND/OR GROWLING NOISE IN PARK ON INCLINE. *SD
18 V4 1.3

14 of 23: VISIBILITY:POWER WINDOW DEVICES AND CONTROLS
Bulletin Number: 531018
Bulletin Date: JUN 1995

NCVA

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UNKNOWN

15 of 23: VEHICLE SPEED CONTROL

Bulletin Number: 576104

Bulletin Date: MAY 1995

UNKNOWN

16 of 23: ENGINE AND ENGINE COOLING:ENGINE

Bulletin Number: 576113

Bulletin Date: MAY 1995

UNKNOWN

17 of 23: ELECTRICAL SYSTEM:ALTERNATOR/GENERATOR/REGULATOR

Bulletin Number: 536401

Bulletin Date: MAR 1995

DIM HEADLAMPS, SLOW WINDSHIELD WIPERS, ETC RESULTING FROM LOW/NO GENERATOR OUTPUT. *TW

18 of 23: ELECTRICAL SYSTEM:ALTERNATOR/GENERATOR/REGULATOR

Bulletin Number: 536401

Bulletin Date: MAR 1995

UNKNOWN

19 of 23: POWER TRAIN:AUTOMATIC TRANSMISSION

Bulletin Number: 577106

Bulletin Date: FEB 1995

COLD START RATTLE NOISE. *TW

20 of 23: SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS:DISC:PADS

Bulletin Number: 435009

Bulletin Date: DEC 1994

NEW DIAGNOSIS AND CORRECTION PROCEDURES FOR FRONT BRAKE PULSATION. *TW

21 of 23: FUEL SYSTEM, GASOLINE:DELIVERY:HOSES, LINES/PIPING, AND FITTINGS

Bulletin Number: 436302

Bulletin Date: NOV 1994

FAINT BUZZING NOISE FROM FRONT OF DASH AREA. *TW

22 of 23: VISIBILITY:DEFROSTER/DEFOGGER SYSTEM

Bulletin Number: 431108

Service Request #

1-211368438 Joanne

866-252-4368 X58596
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1993 LeSabre Buick

Last updated: 04/21/2004

*Called 7/26/04 Lisatta [unclear] Buick
Quinton -
mail
Complaint
in 9-19-04*

Recalls

1 of 1: POWER TRAIN:TRANSMISSION:AUTOMATIC:COOLING UNIT AND LINES

Recall Number: 96V015000

Dates Manufactured: Unavailable

Number of Vehicles Affected: 585182

Date Owners Notified On: Unavailable

VEHICLE DESCRIPTION: PASSENGER VEHICLES MANUFACTURED FROM AUGUST 1991 THROUGH JULY 1995. THE TRANSMISSION OIL COOLER LINE CAN SEPARATE WHEN THE VEHICLE IS OPERATED IN LOW TEMPERATURES IN COMBINATION WITH HIGH TRANSMISSION LOADS.

Consequence of Defect:
VEHICLE FIRES CAN OCCUR DUE TO THE SPILLAGE OF TRANSMISSION FLUID.

Corrective Action:
DEALERS WILL REPLACE THE TRANSMISSION OIL COOLER LINES.

*Retired Owners Bureau
Buffalo -
1-716-856-7180*

Recall source

This information is updated weekly by the Department of Transportation (DOT). Progressive makes no guarantees about the validity or content of this information. If you have questions regarding this information, please contact the manufacturer of your vehicle or the National Highway Traffic Safety Administration's (NHTSA) Auto Safety Hotline at 1-800-424-9393. Or, contact DOT at: *UNV. NATSA, DOT, GOV.*

United States Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation *ASCAW*
400 7th Street, S.W. *problems*
Washington, DC 20590 *issues -*

*Quick Recall -
1800-521-7300*

*Joanne
no such serial #*

*Anthony Edmunds, Buffalo NY
1-810-771-7755*

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Barb - at Progressive 1-800-888-7764

*Federal Trade Commission - 1-877-382-4357
file # 4350896 Jennifer 11:00*

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