



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 231

Date Received

2004 JUN -6 PM
27-APR-2004

Repository ☐

Reference No.

100/1671

OWNER INFORMATION (Type or Print)

Name

Address

City

EL PASO

State

TX

Zip Code

Daytime Telephone Number

E-mail Address

Residential Telephone Number

Do you authorize NHTSA to contact the manufacturer of your vehicle?
In the absence of a signature, NHTSA will attempt to contact the manufacturer.
Signature of Owner

Manufacturer of your vehicle?

Name of address to the vehicle manufacturer.

Date 8/10/04

☒ YES

☒ NO

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GKEC13Z34J

Make

GMC

Model

YUKON

Model Year

2004

Date Purchased

4/15/04

Dealer Name and Telephone Number

South Park Buick/GMC

Engine:

No. Cylinders

8

Fuel Type:

GAS

Original Owner

2

Dealer's City

EL PASO

State

TX

Zip Code

79912

Transmission Type

auto

☒ Antilock Brakes

☒ Cruise Control

Powertrain

2WD - Truck like

Control

Vehicle Component Code

190000 TIRES

Multiple Failures? 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

4/16/04

Failure Mileage

35

Failure Speed

NA

Wrong Pressure in tires when delivered

Different size spare

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Firestone

Tire Model (Name or Number)

Dealer 17

Tire Size (Example P215/65R15)

P265 70 R 17

DOT No. (Example: DOTM18ABC036)

☒ Original Equipment

☐ Prior Repair

Failure Location:

When delivered

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition(s), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;

i.e., parts repaired or replaced (and if old part is available).

WHILE CHECKING THE AIR PRESSURE FOR THE TIRES OF A NEW PURCHASED VEHICLE CONSUMER NOTICED THE PRESSURE WAS 44 POUNDS.

THE STANDARD AIR PRESSURE SHOULD BE 32 POUNDS IN THE DOOR PANEL, ALSO, FIRESTONE RECOMMENDED 32 POUNDS. "AK

Also, the tires are 17" The Salesman said we had a full sized spare (17") when checking I found a 16" diameter spare - dealer said GMC responsible - gm said 17" tire would be a tight fit in spare cavity - I have driven a car with an off sized tire - it is hard to handle -

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

with 4 17" tires and a 16" spare travel in any part of the country (Southwest) between towns some 100 miles apart driving on an odd-sized spare could be very dangerous -- Also see 2nd complaint about over pressure tires on a new car at delivery would also violate the Tire Manufacturers instructions and would also be dangerous -- 100' heat at Highway speeds over great distances is a disaster looking for a place to happen -- The dealer said GM delivers these cars that way --

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U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

ON

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and dial toll free at

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(DASH) 2 DOT



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