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January 11, 2005: 13

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation
NSA-10.01, 400 7th Street, SW
Washington, D.C. 20590
Ref.# 10071559, NVS-216 mjj

*Add to
10071559*

Dear Mr. Jimenez,

I know that I just wrote to you on December 29th, 2004. Well, things just got worse and more expensive for me. My Pennsylvania inspection was due and my Dodge Durango failed the inspection. Why? It had bad ball joints again, which needed to be replaced. These faulty ball joints are part of the recall. I have sent a letter and a copy of the repair bill to DaimlerChrysler, in hoping to be reimbursed for these repairs as well. I am enclosing copies of that letter and the repair bill. Please add these letters and the new repair bill to my file. Thank you for taking the time to read my complaint. I will let you know what kind of response I receive from DaimlerChrysler. Thanks again.

Sincerely,

*Marina
1/26/05*

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PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
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