



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

2004 APR -4
21-APR-2004

Repository ☐

Reference No.

10000243

OWNER INFORMATION (Type or Print)

Name

Address

City

DOUBLE OAK

State

TX

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

19UYA42621

Make

ACURA

Model

CL

TYPES

Model Year

2001

Date Purchased

SEP' 2000

Dealer's Name and Telephone Number

AUTO FLEX / VAN DERGRIFF, ARLINGTON

Engine:

No. Cylinders

6

Fuel Type:

GAS

Original Owner

☒

Dealer's City

DALLAS, TX

State

TX

Zip Code

Transmission Type

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Vehicle Component Code

103000 POWER TRAIN: AUTOMATIC TRANSMISSION

Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

20-APR-2004

Failure Mileage

53000

Failure Speed

VARIED

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1A8ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TRANSMISSION FAILED PREMATURELY. THE PART HAD BEEN REPLACED THREE TIMES. HOWEVER, THE PROBLEM RECURRED. *AK

TRANSMISSION HAD SLIPPING & DELAYED SHIFTS AND SHUTTERED. DOWNSHIFTS WERE SOMETIMES VERY HARSH & RUBBER BAND SNAP LIKE. ON AT LEAST 2 OCCASIONS WHEN DOWNSHIFTING TO PASS ON THE HIGHWAY IT WAS LIKE THE TRANSMISSION WENT DEAD FOR AN INSTANT, CAME TO LIFE & THAN SHIFTER. THIS CREATED SOME "SCARY" MOMENTS ON THE HWY!

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

This Privacy Act of 1974-Public Law 93-578 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response or a statistical summary thereof, may be used in support of the agency's action.