

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Oid_or _____

ri_ct _____

od_rt _____

up_lr _____

APR 20 AM 10:08

Reference No.

10060569

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Street [REDACTED]

Apt. No. [REDACTED]

City NEWPORT NEWS

State VA

Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner [REDACTED]

Date 03/24/04

PRODUCT INFORMATION

Vehicle Identification No. (VIN)
(17 Digits)(Located at bottom of
windshield on driver's side)

Make

Model

Year

1 9 3 H N S 2 K 1 [REDACTED]

OLDSMOBILE

EIGHTY-EIGHT

1998

Purchased Date

Dealer's Name

Engine Size
(CID/CCA) Turbo Diesel Gas Fuel Injection

4/21/98

WHITMORE CHEVROLET

3/8

 New Used

Dealer's City

State VA

Zip Code 23181

No. Cylinders 6

Manufacturer Date
(on driver's door or pillar)

Transmission Type

Restraint System

Cruise Control

Drivetrain

Vehicle Type

Body Style

11/24/97

 Manual Automatic Driverside Air Bag Motorbelt Passengerside Air Bag 2-Point Belt 3-Point Belt Yes No Front Rear 4-Wheel Car Van Minivan Other Sport Utility Truck Motorcycle 2-Door 4-Door Stationwagon Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) manifold, sensor, rail

Location

 Left Right Front Rear

Failed Part(s)

 Original Replacement

Handicap Adaptive Equip

 Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

 Yes No

NHTSA Previously

Contacted?

 Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

 Yes No

Fire

 Yes No

Number of Persons Injured

0

Number of Fatalities

0

Reported to Manufacturer

 Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

Heard an explosive noise when I turned on ignition. Smoke came out from under hood. Small fire caused some parts under hood to melt. Replacement by dealer after being towed there - cost paid by my insurance. Dealer Service mgr. said he called General Motors but they refused to cover repairs because warranty had expired. Mileage on odometer was 45,707 mi. This car had and has had all maintenance done regularly and at the above dealer only. I don't know what caused the explosion and fire.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882