

10068563

VOQ Information

2004 APR 20 AM 10:40

RECEIVED
NYS-215

Completed

Optional

2004 APR 12 A 8:32

- [Edit consumer](#)
- [Edit complaint](#)
- [Edit vehicle](#)

- [Add tires](#)
- [Add equipment](#)
- [Add children's seat](#)

OFFICE OF
DEFECTS INVESTIGATION

NOTE: Please review your Complaint information and click on "Submit Complaint" button located at the bottom of this page to Submit your complaint to NHTSA.

Name : [REDACTED]
 Org. Name : [REDACTED]
 Address : [REDACTED]
 City, State, Zip : Fort Worth, TX
 USA
 Daytime Phone : [REDACTED] Ext :
 Evening Phone : [REDACTED] Fax :
 Email : [REDACTED]

top

Description : This is an manufacturer defect I believe: I own a 2003 Grand Cherokee Jeep Laredo and the warranty has expired. Yesterday after doing some Easter shopping, I heard a loud thump as if a rock had hit my car. I looked around and no-one was nearby. I later pushed the auto down button to roll the window down and heard an unusual scratching noise. After that, I was unable to get my window to go back up. It's just so happens that my brother-in-law, who also has a Grand Cherokee Laredo 2003, experienced this same situation a few months ago with his passenger side window. An automatic scald that it could either be the belt or something to do with holding the window. This is unusual for a 2003 and it is now 2004 to be falling apart so quickly. We haven't even had our cars for a full year. I believe that this matter should immediately be futhered investigated. This is a safety issue due to auto theft and/or injuries.

Incident Date : 4/9/2004 Fire : No
 Num. Fatalities : 0 Crash : No

Num. Failures : 2 Property Damage : No
Num. Injured : 0 Police Report : No
Referral Source : OTHER

[top](#)

VIN : 1J4GX48S13 [REDACTED] Purchase Date : 6/14/2003
Year, Make and Model : 2003/JEEP/LAREDO Original Owner : No
of Cylinders : 6 Trans. Type : AUTOMATIC
Engine Size : V6 VehicleDetails Usage :
Cruise Control : Yes Antilock Brakes : No
Current Mileage : 57546 Speed : 0
Failure Mileage : Powertrain : UNKNOWN
Body Style : 4-DOOR Fuel System : FUEL INJECTION
Fuel Type : GAS

Component 1: ELECTRICAL SYSTEM OEM: No

Name : Chrysler Jeep Meador Dealer Type : SALES DEALER
Address : 2351 Southeast Loop
820
Fort Worth
TX 76119
Dealer Phone: 817-535-0535 Dealer Fax: 817-534-3130
Email:

[top](#)

[Start Over](#) | [Back](#)

[Submit Complaint](#) | [Exit](#)