U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received	Repository
20-APR-2004	
	Reference No. 10067504

OWNER INFORMATION (Type or Print)

Name		Daytime Telephone Number	E-mail Address
Address [redacted]			
City SPENCER	State WI	Zip Cod [redacted]	Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner [redacted] Date 5/10/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
4P3CG44F6P[redacted]	PLYMOUTH	LASER	1993

Date Purchased	Dealer's Name and Telephone Number			Engine: No: Cylinders	Fuel Type:
JAN. 2004	PRIVATE PARTY			4	GAS
Original Owner ☐	Dealer's City	State	Zip Code		

Transmission Type			Vehicle Component Code
	☒ Antilock Brakes ☐ Cruise Control	Powertrain	036000 SERVICE BRAKES, HYDRAULIC:ANTILOCK
			Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	
12-MAY-2003	72000		

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☒ Yes ☐ No	☐ Yes ☒ No			Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

INTERMITTENTLY WHILE DRIVING ON DRY PAVEMENT ABS BRAKES ENGAGED. WHEN THIS OCCURRED BRAKE PEDAL BECAME HARD AND PULSATED AS IF THE VEHICLE WAS ON AN ICY SURFACE. ALSO, FAILED TO STOP VEHICLE WHEN THIS OCCURRED. THIS RESULTED IN EXTENDED STOPPING DISTANCE, CAUSING TWO CRASHES. VEHICLE JUMPED OVER A CEMENT PARKING BLOCK, AND RAN INTO A BRICK BUILDING ON TWO SEPARATE OCCASIONS. CONSUMER REMOVED THE ABS FUSE, AND FAILURE HASN'T RECURRED. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response or a statistical summary thereof, may be used in support of the agency's action.