



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received: 2004 MAY 11 PM 12:54
18-APR-2004
Repository
Reference No.: 10057424

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: HIGH POINT State: NC Zip Code: [REDACTED]
Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]
Evening Telephone Number: [REDACTED]

Do you authorize NHTSA in the absence of an authorized representative of the manufacturer of your vehicle? YES NO
Signature of Owner: [REDACTED] Date: 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1G1ZT54834F106370
Make: CHEVROLET Model: MALIBU Model Year: 2004
Date Purchased: Dec 03 Dealer's Name and Telephone Number: Terry Roberts - 336-335-1200
Original Owner: Dealer's City: State: Zip Code: 6
Engine: No. Cylinders: 6 Fuel Type: GAS
Transmission Type: Auto Antilock Brakes Powertrain Cruise Control
Vehicle Component Code: 034510 SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 18-APR-2004 Failure Mileage: 3400 Failure Speed: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)
Crash: Yes No Fire: Yes No
Number of Persons Injured: Number of Deaths: Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE APPROACHING A STOP SIGN CONSUMER APPLIED THE BRAKES AND PASSENGER SIDE WHEEL LOCKED UP. CONSUMER WAS UNABLE TO UNLOCK THE WHEEL. CONSUMER HAD THE VEHICLE TOWED TO THE DEALER FOR INSPECTION, AND MECHANIC DETERMINED THAT THE MAIN BOLT SHEARED OFF. THIS CAUSED THE CALIPER TO LOCK THE WHEEL. ALSO, MECHANIC INFORMED THE CONSUMER THAT THE PART WAS ON BACK ORDER. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.