



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received

Repository ☐

18-APR-2004

Reference No.
10067407

OWNER INFORMATION (Type or Print)

Name

Address

City TUCSON

State AZ

Zip Code

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of your signature, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner Date 5/10/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
PLEASE PROVIDE J43CV40P5N

Make
MITSUBISHI

Model
EXPO

Model Year
1992

Date Purchased
10/93

Dealer's Name and Telephone Number
Beaudry Motor Co (520) 748-1000

Engine:
No. Cylinders
4

Fuel Type:

Unleaded

Original Owner
☒

Dealer's City
Tucson AZ

State
AZ

Zip Code
85711

Transmission Type

☒ Automatic

Powertrain

☒ Cruise Control

Vehicle Component Code
15100N SEAT BELTS: FRONT

8-12-97

Multiple Failure: 2 Replaced unrecall #C9702W
Twice

FAILED COMPONENT(S)/PART(S) INFORMATION

AG 97 V063

Incident Date(s)
14-APR-1997

Failure Mileage
70000

Failure Speed

Seat Belt stuck again 4-26-04
receipt attached - Lupe B Customer Relation contacted for bearing

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

☐ Yes ☒ No

☐ Yes ☒ No

Number of Persons Injured
0

Number of Deaths
0

Reported to Police
N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure:
i.e. parts repaired or replaced (and if old part is available).

CONSUMER RECEIVED RECALL 97V063001 CONCERNING SEAT BELT FAILURE. WHEN VEHICLE WAS STARTED AUTOMATIC SEAT BELTS DID NOT ENGAGE. THE SEAT BELT DID NOT SLIDE ON THE RAIL PROPERLY. THIS VEHICLE WAS REPAIRED UNDER THE RECALL ONCE, BUT THE PROBLEM RECURRED. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Auto Nation Mitsubishi says 600⁰⁰ to replace the seat belt again. I have paid Jim's auto repairs 246.70 to make the seat belt work manually and have parked the car until I decide if the car is worth 600⁰⁰ for Auto Nation to install the brand new front air purchased.

It is my understanding that the VIN can only be replaced once for a recall. I own two of these cars the other seat belt broke the same day I ordered the recall (VIN) parts to be installed.

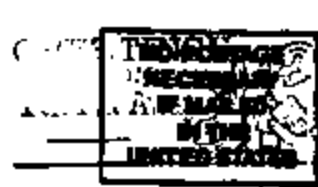
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 72172 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
http://www.safercar.gov



Office of Defects Investigation

Recalls - Search Results

Recall Date : April 14, 1997

TYPE : VEHICLE

BUILD DATES : March 1, 1991 - November 20, 1992

MAKE : MITSUBISHI

MODEL : EXPO LRV

Make : MITSUBISHI

Model : EXPO LRV

Year : 1992

NHTSA CAMPAIGN ID Number : 97V063001

Recall Date : APR 14, 1997

Component: LATCHES/LOCKS/LINKAGES:DOORS:LATCH

Potential Number Of Units Affected : 38948

Summary:

EXCESS LUBRICATION CAN CAUSE THE RUBBER DOOR LATCH SWITCH COVER TO DEFORM, AND THE DOOR LATCH SWITCH TO MALFUNCTION, SO THAT THE SHOULDER BELT ANCHORAGE WOULD REMAIN AT THE A-PILLAR WHEN THE DOOR WAS CLOSED.

Consequence:

IN THE EVENT OF A CRASH, THE SEAT OCCUPANT MAY NOT BE PROPERLY RESTRAINED.

Remedy:

DEALERS WILL REPLACE THE DOOR LATCH SWITCH.

Notes:

OWNER NOTIFICATION: OWNER NOTIFICATION IS EXPECTED TO BEGIN AUGUST 1, 1997. NOTE: OWNERS WHO TAKE THEIR VEHICLE TO AN AUTHORIZED DEALER ON AN AGREED UPON SERVICE DATE AND DO NOT RECEIVE THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT MITSUBISHI AT 1-800-222-0037. ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-800-424-9393.



SAFETY RECALL BULLETIN

SUBJECT:
**AUTOMATIC SHOULDER BELT DOOR LATCH SWITCH
SAFETY RECALL CAMPAIGN (EXPO/EXPO LRV)**
NO. 6F1-67-902A

DATE July, 1997

MODEL 1992-93 Expo/Expo LRV

CIRCULATE TO:
☒ SERVICE ADVISER

☒ GENERAL MANAGER

☒ SERVICE MANAGER

☒ PARTS MANAGER

☒ WARRANTY PROCESSOR

☒ TECHNICIAN

☒ SHOP MANAGER

PURPOSE

Mitsubishi Motor Sales of America, Inc. is voluntarily recalling certain 1992 and 1993 Expo and Expo LRV models to replace the driver's and passenger's automatic shoulder belt door latch switches. Vehicles built between March 1, 1991 and November 20, 1992 may have automatic shoulder belt door latch switches which can malfunction. If either the driver's or passenger's switches malfunction, the corresponding automatic shoulder belt will not move along its path above the door and lock into position when the door is closed.

BACKGROUND INFORMATION

Symptoms

The automatic shoulder belt may not move from the A-pillar into its normal restraint position at the rear of the front door.

Cause

The automatic shoulder belt switch which is mounted on the front door latch may malfunction.

Remedy

On all affected vehicles, both front door latches must be removed and the latch lot date number checked. If the door latch lot date number is in the affected range, the door latch switch must be replaced with the door latch switch kit described in the Parts Information section of this bulletin.

Refer to the flow-chart on the next page for an overview of the procedures before starting this campaign.

CUSTOMER NOTIFICATION

MMSA will send a letter to all owners of affected vehicles instructing them to return their vehicle to a Mitsubishi dealer to have this campaign procedure performed at no charge. A copy of the letter is shown on the last page of this bulletin.

AFFECTED VEHICLES

1992-93 Expo/Expo LRV with production dates of March 1, 1991 through November 20, 1992

Continued

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**