



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received

Repository ☐

Reference No.

10087406

OWNER INFORMATION (Type or Print)

Name

Address

City

TUCSON

State

AZ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of a signature, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 5/11/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JA3CB20COP

Make

MITSUBISHI

Model

EXPO

Model Year

1993

Date Purchased

8-2002

Dealer's Name and Telephone Number

Breck Dodge Inc (520) 745-1000

Engine:

No. Cylinders 4

Fuel Type:

Unleaded

Original Owner

☐

Dealer's City

TUCSON

State

AZ

Zip Code

85711

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

151000 SEAT BELTS:FRONT

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage

99000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOT1AL9ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

CONSUMER RECEIVED RECALL 97V063001 CONCERNING SEAT BELT FAILURE. WHEN THE VEHICLE WAS STARTED AUTOMATIC SEAT BELTS DID NOT ENGAGE. THE SEAT BELT DID NOT SLIDE ON THE RAIL PROPERLY. THERE WAS A RECALL FOR THE SAME VEHICLE ONLY ONE YEAR EARLIER, BUT CONSUMER'S VEHICLE WAS NOT INCLUDED DUE TO VIN. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Contacted
Lure B. Case Manager regarding issues
of replacing seat belts. VIN # is not a
part of the recall. There fore you must
pay to have it fix. By law I am require
to fix the seat belts. I can't pay 16000
dollars every 4 to 5 years for a seat belt.
PLEASE HELP.

Lure MNA Customer Relations for Mitsubishi
B. P.O. Box 16400
case Cypress CA 90630
Manager

She would not discuss the 93 possible recall.

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration
400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES
GREETING FROM
FOR FAR AWAY
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT
1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
anywhere at any time



Office of Defects Investigation

Recalls - Search Results

Recall Date : April 14, 1997

TYPE : VEHICLE

BUILD DATES : March 1, 1991 - November 20, 1992

MAKE : MITSUBISHI

MODEL : EXPO LRV

Make : MITSUBISHI

NHTSA CAMPAIGN ID Number : 97V063001

Recall Date : APR 14, 1997

Component: LATCHES/LOCKS/LINKAGES:DOORS:LATCH

Potential Number Of Units Affected : 38948

Summary:

EXCESS LUBRICATION CAN CAUSE THE RUBBER DOOR LATCH SWITCH COVER TO DEFORM, AND THE DOOR LATCH SWITCH TO MALFUNCTION, SO THAT THE SHOULDER BELT ANCHORAGE WOULD REMAIN AT THE A-PILLAR WHEN THE DOOR WAS CLOSED.

Consequences:

IN THE EVENT OF A CRASH, THE SEAT OCCUPANT MAY NOT BE PROPERLY RESTRAINED.

Remedy:

DEALERS WILL REPLACE THE DOOR LATCH SWITCH.

Notes:

OWNER NOTIFICATION: OWNER NOTIFICATION IS EXPECTED TO BEGIN AUGUST 1, 1997. NOTE: OWNERS WHO TAKE THEIR VEHICLE TO AN AUTHORIZED DEALER ON AN AGREED UPON SERVICE DATE AND DO NOT RECEIVE THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT MITSUBISHI AT 1-800-222-0037. ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-800-424-9393.

AFFECTED VEHICLES
MODEL: 1992 - 1993 EXPO & EXPO LRV
1993 - MIRAGE
WITH MOTORIZED SHOULDER BELT



August 4, 1997

RE: IMPORTANT SAFETY RECALL NOTICE (SR-97-002)

CUSTOMER SERVICE
TOLL FREE 1-800-4-A-MITSUBISHI
MITSUBISHI MOTOR SALES OF AMERICA, INC.
3000 BROADWAY
NEW YORK, NY 10018

Dear Mitsubishi Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For Notice:

Mitsubishi Motor Sales of America Inc., (MMSA) has determined that a defect which relates to motor vehicle safety exists with the motorized shoulder belt system on 1992 and 1993 Expo and Expo LRV models built between March 1991 and November 20, 1992, and 1993 Mirage models built between April 1992 and November 20, 1993.

A defect in the front door latch switch may cause the motorized shoulder belt to remain in the full retracted position when the door is closed.

Call Your Dealer

Please contact your nearest Mitsubishi Motors Dealer immediately to schedule an appointment. Your dealer will inspect your vehicle, the front door latch switches and repair them, if in the affected production date range. There is no charge for this service.

How Long Will It Take? Repair will require approximately two hours to complete. However, it may take longer depending on your dealer's schedule.

If your dealer fails to perform the corrective procedure at no charge, and within a reasonable time, please inform our Customer Service Department by writing to us at (800) 222-0037. You may also contact the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590, or call the Auto Safety Hotline toll-free (800) 424-9393. Washington, D.C. residents may call (202) 396-0123.

Notice to Lessees: If you are a lessor of five or more leased vehicles as of the date of this letter, you have an obligation under federal law, (49 CFR Part 577), to provide the lessee of the above referenced vehicle with a copy of this letter by first class mail within ten days of receipt. Further, you must maintain a record which identifies the lessees to whom you sent a copy of this letter, the date you sent it, and the VIN of the subject vehicle.

We appreciate your prompt attention to this matter. Should you have any questions, please contact your Mitsubishi Motors Dealer.

Sincerely,

George H. Croker
Manager, National Customer Service

SR-97-002
C9702W0X



JUL 10 1997

Mr. Kent Reeves
Product Engineering & Technical Compliance
Mitsubishi Motor Sales of America, Inc.
9400 Katella Avenue
Cypress, CA 90630-5208

NSA-111paw
97V-063

Dear Mr. Reeves:

This acknowledges receipt of your Defect Information Report dated April 14, 1997, submitted in accordance with 49 CFR Part 573, "Defect and Noncompliance Reports." This recall involves 38,948 Mitsubishi 1992 and 1993 Expo and Expo LRV model vehicles manufactured from March 1991 through November 20, 1992, and 1993 Mirage model vehicles manufactured from April through November 20, 1992. Excess lubrication can cause the rubber door latch switch cover to deform, and the door latch switch to malfunction, so that the shoulder belt anchorage would remain at the A-pillar when the door was closed. The assigned ID Number for this recall campaign is 97V-063.

Mitsubishi is responsible for the remedy of these vehicles from this date forward, regardless of vehicle age, mileage, or ownership. You should know that the agency provides a listing of safety recalls to the media at the end of each month. This recall will be a part of that listing.

This recall campaign was the subject of a Preliminary Evaluation, PE96-006, conducted by the Office of Defects Investigation.

NOTIFICATION TO PURCHASERS

A draft copy of the notification documents must be submitted to this office by facsimile (202-366-7882) for review prior to mailing.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**