



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4200)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 000

Date Received: 2004 MAY 11
19-APR-2004
Repository
Reference No.: 10087405

OWNER INFORMATION (Type or Print)
Name: [REDACTED]
Address: [REDACTED]
City: BROWNSVILLE State: TX Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED]
E-mail Address: [REDACTED]
Evening Telephone Number: SAME

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA will use your name or address to the vehicle manufacturer. AU.
Signature of Owner: [REDACTED] Date: 04/23/04

VEHICLE INFORMATION
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1FMZU67K64L [REDACTED]
Make: FORD Model: EXPLORER SPORT TRAC Model Year: 2004
Date Purchased: 12-FEB-04 Dealer's Name and Telephone Number: (956) 423-2586
Original Owner: Dealer's City: BOGGUS FORD HARLINGEN, TX 78550
State: TX Zip Code: 78521 Engine: 6 Fuel Type: GAS
Transmission Type: AUTOMATIC Antilock Brakes: Powertrain: 103000 POWER TRAIN: AUTOMATIC TRANSMISSION
Cruise Control: Multiple Failure: YES

FAILED COMPONENT(S)/PART(S) INFORMATION
Incident Date(s): 12-APR-2004 Failure Mileage: 78 Failure Speed: 25-30 MPH
28 MPH

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE
Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R16): [REDACTED]
DOT No. (Example: DOTM1A9ABC036) Original Equipment: Prior Repair: Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE
Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)
Crash: Yes No Fire: Yes No
Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).
CONSUMER WAS TAKING OFF FROM A STOP WHEN HE NOTICED THAT THE VEHICLE WOULDNT GO HIGHER THAN 26 MPH. TOOK VEHICLE TO THE DEALER, AND DEALER COULD NOT DUPLICATE THE PROBLEM. *AK THIS HAPPENED TWICE AT 78 + 800 MILES. - I WOULD LIKE NHTSA TO PROVIDE A COPY TO NEAREST DEALER. THE SERVICING DEALER IS TIPTON FORD, 3840 N. EXPRESS-WAY 78521, WHICH IS IN MY HOMETOWN. I GOT A BETTER DEAL AT BOGGUS

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.