



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received

Repository ☐

13 APR 2004 17

Reference No.
10067233

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City PHOENIX State AZ Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

SAME as above

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle's manufacturer.

Signature of Owner _____ Date 4/1/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JYAMP14E92

Make

YAMAHA

Model

ROAD STAR

Model Year

2002

Date Purchased

Dealer's Name and Telephone Number

YSA MOTOR SPORTS 802-992-8620

Engine: 100 C.I.

Fuel Type:

No. Cylinders (2)

Original Owner

☒

Dealer's City

PHOENIX

State

AZ

Zip Code

85032

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

102000 POWER TRAIN/MANUAL TRANSMISSION

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage

4600

Failure Speed

Recall of circlip in Transmission

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/85R15)

DOT No. (Example: DOTM19ABC038)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

CONSUMER RECEIVED NHTSA RECALL 03V309000 CONCERNING TRANSMISSION FAILURE IN JANUARY 2004. CONSUMER CONTACTED THE DEALER, WHO INFORMED CONSUMER THAT PARTS NEEDED TO REPAIR THE MOTORCYCLE WERE NOT AVAILABLE, AND THAT IT COULD BE SEVERAL WEEKS BEFORE THE PARTS WOULD BE AVAILABLE. *AK

It is now May of 2004. Nearly 5 months and Yamaha has just NOW scheduled the "Timely" repair. It will take them (YSA) over 5 days to make a 1-2 day repair.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.