



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-NOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FDR AGENCY USE ONLY 100216

Date Received

Repository

14-APR-2004

2004 MAY

Reference No.

1067100 12: 29

OWNER INFORMATION (Type or Print)

Name

Address

City GRAND RAPIDS

State MI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, this report will be sent to the vehicle manufacturer.
Signature of Owner _____ Date 4/21/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1G2NE55M2SM507904

Make
PONTIAC

Model
GRAND AM

Model Year
1985

Date Purchased
Dec 94

Dealer's Name and Telephone Number
now Wendel Pontiac (44-949-7700)

Engine:
No. Cylinders
6

Fuel Type:
Reg. Unleaded

Original Owner

Dealer's City
Grand Rapids

State
MI

Zip Code
49506

Transmission Type
Automatic

Antilock Brakes
 Cruise Control

Powertrain
Auto

Vehicle Component Code
Q34530 SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS

Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15) 16

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured
0

Number of Deaths
0

Reported to Police
N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE APPLYING THE BRAKES THEY LOCKED UP. CONSUMER WAS ABLE TO MAINTAIN CONTROL OF THE VEHICLE. CONSUMER TOOK VEHICLE TO DEALER FOR INSPECTION, AND MECHANIC DETERMINED THAT ROTORS AND BRAKE PEDAL NEEDED TO BE REPLACED AND REPLACED THEM. HOWEVER, PROBLEM RECURRENT. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I only have 46,000 miles on my car. I have had the Rotary, the Pads replace, 3 times. I had new Rotary put on in 2002 + 2003. The car at the time had less 4000 mile put on it. I took the car in frequently to find of the Anti-lock brake have been freezing upon me. The mechanic says my Anti-Lock is bad. He said he had the same problem, but he has more miles. The Rotary has been replaced 3 times in about 4 years. I just had my rotary & pads replace in in Sept 03 & I had to have brakes checks twice because my brake's lock up & they don't work properly.

ATTACH ADDITIONAL SHEETS IF NECESSARY

14 Days

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-216 400 7th Street, SW Washington, DC 20590

POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM ON

DASH2DOT

and call toll free at

1-888-DASH-2-DOT

1-888-327-4238

DOT Auto Safety Hotline (DASH) & DOT



U.S. Department of Transportation National Highway Traffic Safety Administration <http://www.nhtsa.dot.gov>