



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received

2004 MAY 17 AM 11:26
13-APR-2004

Repository

Reference No.
10067120

OWNER INFORMATION (Type or Print)

Name [Redacted]

Address [Redacted]

City RONKONKOMA

State NY

Zip Code [Redacted]

Daytime Telephone Number [Redacted]

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of a signature, provide your name or address to the vehicle manufacturer.
Signature of Owner [Redacted] Date 4/26/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1JBGW48514 [Redacted]
Make JEEP Model GRAND CHEROKEE Model Year 2004

Date Purchased 1-28-04 Dealer's Name and Telephone Number Chrysler Jeep 631-863 2000
Original Owner Dealer's City ST James Long Island NY State NY Zip Code 11780
Engine: No. Cylinders 6 Fuel Type: GAS

Transmission Type 4 Speed AUTOMATIC
 Antilock Brakes
 Cruise Control
Powertrain 4.0L Power Tech 1-6
Vehicle Component Code 131000 VISIBILITY: WINDSHIELD
Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) Failure Mileage 1718 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

CONSUMER COMPLAINED ABOUT A LEAK IN THE FRAME OF THE WINDSHIELD. VEHICLE WAS TAKEN TO THE DEALER, WHO REPAIRED THE PROBLEM. HOWEVER, AFTER 1 NIGHT IN THE RAIN PROBLEM RECURRED. *AK

Next they told me piece of molding on drivers door was defective & fixed that. waiting for the next hard rain to see if car is fixed.
car has been in shop total of 6 days already William Parker

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice ATTACH ADDITIONAL SHEETS IF NECESSARY
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.