



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

Repository

2004 11:19:25 APR 2004 9:25

Reference No.
10067103

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City WINTHROP State MA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number

Do you authorize the DOT to disseminate information to the manufacturer of your vehicle? YES NO
In the absence of your signature, or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 4/28/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
PLEASE FILL IN 4Y4AN41S64E012164
Make MITSUBISHI Model ENDEAVOR Model Year 2004

Date Purchased 9/30/2003 Dealer's Name and Telephone Number DANVERS MITSUBISHI 978 774-4040
Engine: 3.8 Liter Fuel Type: No. Cylinders

Original Owner Dealer's City DANVERS State MA Zip Code 01923

Transmission Type Automatic Antilock Brakes Cruise Control
Powertrain Vehicle Component Code 180000 VEHICLE SPEED CONTROL
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 10-APR-2004 Failure Mileage 6000 Failure Speed 80

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P216/66R15)

DOT No. (Example: DOTM18ABC036) Original Equipment Prior Repair Failure Location:

Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:

Seat Type: Installation System:

Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

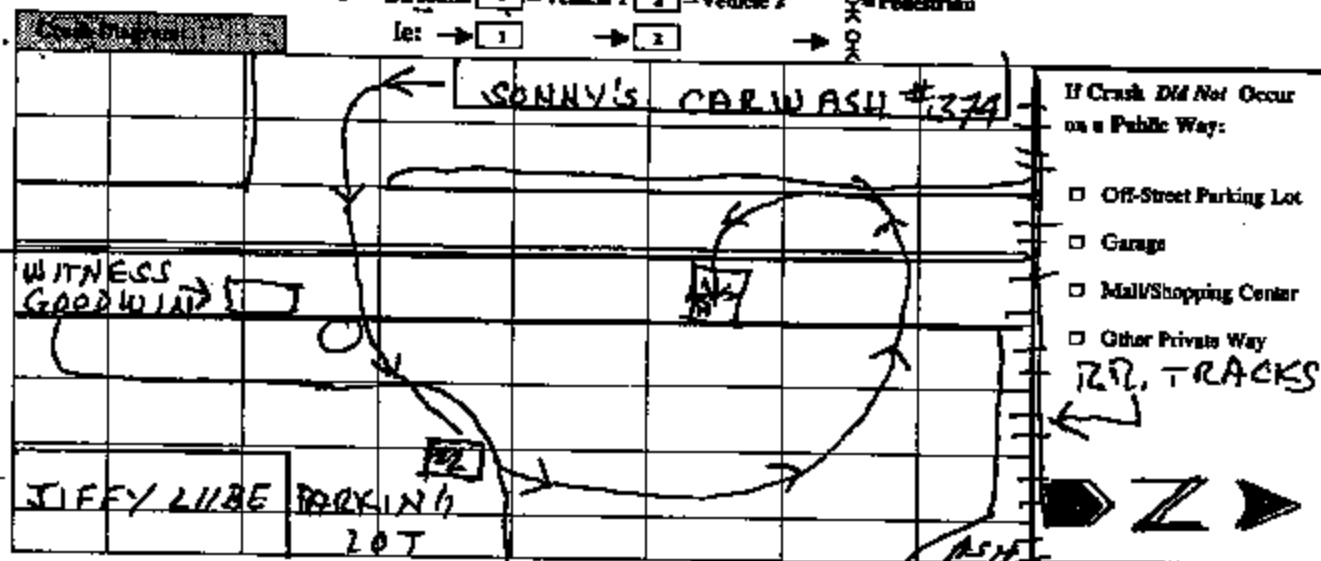
Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

WHEN SWITCHING FROM NEUTRAL INTO DRIVE THE VEHICLE ACCELERATED AT 80 MPH. EVEN WHEN APPLYING THE BRAKES VEHICLE CONTINUED TO SURGE. NO IMPACT REPORTED. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

→ = Direction 1 = Vehicle 1 2 = Vehicle 2 O = Pedestrian
 let: → 1 → 2 →



Crash Narrative: THE OPERATOR OF THE MV WAS EXITING THE TUNNEL AT THE SONNY'S CAR WASH #1374 MAIN ST) WHEN SHE PUT THE VEHICLE IN DRIVE THE ACCELERATOR STUCK AND THE MV LURCHED FORWARD. SHE TURNED LEFT, EXITED THE CARWASH, CROSSED RT #28, HIT A CURB, GRAZED A TELEPHONE POLE, PROCEEDED INTO THE TIFFY LUBE PARKING LOT, GRAZED A PARKED CAR (MA 989608), TURNED HARD TO THE LEFT INTO A GRASSY AREA WENT BACK ONTO RT #28 WHERE SHE TURNED 180 DEGREES AND FINALLY CAME TO REST AGAINST THE CURB FACING EAST IN THE NORTHBOUND LANE. THE OPERATOR WAS UNABLE TO DIS-ENGAGE THE ACCELERATOR THE WHOLE TIME AND MANAGED TO STOP THE VEHICLE BY TURNING OFF THE IGNITION WHILE STEERING TO AVOID A COLLISION. THE WITNESS, MR KEITH GOODWIN, WAS HEADING NORTHBOUND ON RT #28 AND WITNESSED THE WHOLE EVENT AND STATED THAT THE OPERATOR DID A REMARKABLE JOB AVOIDING COLLISIONS DURING THIS WHOLE EPISODE. THERE WAS A MOTORCYCLE PARKED IN THE TIFFY LUBE LOT, MA REG FZ7814. ALTHOUGH THE MC WAS NOT STRUCK THE OWNER STATED THAT LARGE AMOUNT OF DIRT AND TURF HAD BEEN THROWN AGAINST HIS BIKE AND WANTED THIS FACT NOTED. IT SHOULD BE NOTED THAT BOTH THE FRONT AND REAR WHEELS STRUCK CURBING DURING THE COURSE OF THIS ACCIDENT.

Name (Last, First, Middle)	Address	Phone #	Statement
[REDACTED]	READING 121 MAIN ST #201	MA [REDACTED]	N
[REDACTED]	STONEHAM	MA	N

Owner (Last, First, Middle)	Address	Phone #	Description of Damaged Property
[REDACTED]	[REDACTED]	[REDACTED]	LAWN DAMAGE IN THE AREA BETWEEN MAIN AND 28 STREET TO THE TIFFY LUBE STORE.

VEHICLE AND REGISTRATION INFORMATION

Registration # _____ (From Vehicle Section)

Carrier Name: _____ Carrier Issuing Authority Code: _____

Address: _____ City: _____ St.: _____ Zip: _____

US DOT #: _____ State Number: _____ Issuing State: _____ ICC #: _____ Insurance: _____

Cargo Body Type Code: _____ Gross Vehicle Weight: _____

Trailer Reg #: _____ Reg Type: _____ Reg State: _____ Reg Year: _____ Trailer Length: _____

Hazard Information

Hazard # _____ Material 1 digit #: _____ Material Name: _____ Material 4 digit #: _____ Release Code: _____

PETER O'BRIEN [Signature] #23 READING MA-11-89
 Police Office Name (Please Print) Signatures ID/Badge # Department Precinct/Baracks Date

Daily Times Chronicle

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Public hearing tonight on changes to landfill plans

By PAUL PHELPS

READING - The new and improved plans for the Walkers Brook Crossing development, located on the

site of the town's former landfill on Walkers Brook Drive, will be on display tonight as part of a public hearing.

PLANS on Page A2



Scary scene

READING PATROLMAN Peter O'Brien (left) retrieves this Wintthrop woman's purse from her disabled car (a Mitsubishi SUV) after it went on a short-lived wild ride on Main Street near the railroad crossing Saturday morning at 10:45 am. Police said the car left a nearby car wash and sped forward, crossed Route 28, managed to drive between a utility pole and its guy wire, circled counterclockwise (striking a Jeep Wrangler in the lot of Jilly Lube), crossed over and dug up an adjacent lawn, went back out onto Route 28 and made another complete circle before coming to a stop. Above, the SUV can be seen at the diner right after it

SUV involved in 'wild ride' on Main Street

READING - A sports utility vehicle carrying four individuals from Wintthrop was involved in what is being termed a 'wild ride' through downtown Reading.

According to Reading police, Susan Marsh Sheehy of Wintthrop was driving her Mitsubishi SUV with one adult passenger and two children (all of Wintthrop) out of the Soory's Car Wash location on Main

Street around 10:45 am when she lost control of the vehicle.

According to police, the SUV sped forward, crossing Route 28 in the process, traveled between a utility pole and its guy wire, then circled counterclockwise and struck a Jeep Wrangler in the parking lot near Jilly Lube.

The SUV then crossed and SUV on Page A2

Rep. Donovan supports 'Safe Haven' Bill

COMMERCE INSURANCE
Commerce Insurance
Commerce Insurance Company
211 Main Street
Webster, MA 01570
(800)221-1605

ESTIMATE OF RECORD

Written By: [REDACTED] 04/15/2004 01:29 PM
Adjuster: [REDACTED]

Insured: [REDACTED] Claim # [REDACTED]
Owner: [REDACTED] Policy # [REDACTED]
Address: [REDACTED] Date of Loss: 04/10/2004 at 12:00 AM
WINTHROP, MA [REDACTED] Type of Loss: Collision
Evening: [REDACTED] Point of Impact: 4. Right Qtr Post
Business: [REDACTED]

Inspect DANVERS MITSUBISHI Business: (978)774-4040
Location: 80 ANDOVER ST REPAIR_SHOP
DANVERS, MA 01923

Repair DANVERS MITSUBISHI Business: (978)774-4040
Facility: 80 ANDOVER ST Days to Repair
DANVERS, MA 01923 License #

2004 MITS ENDEAVOR 4X4 LIMITED 6-3.8L-FI 4D UTV BLUE
VIN: 4A4MN41S64E012164 Lic: 39YD17 MA Prod Date: Odometer: 6082

Air Conditioning	Rear Defogger	Tilt Wheel
Cruise Control	Intermittent Wipers	Keyless Entry
Theft Deterrent/Alarm	Rear Wiper	Steering Wheel Controls
Body Side Moldings	Dual Mirrors	Privacy Glass
Roof Console	Luggage/Roof Rack	Electric Glass Sunroof
Fog Lamps	Clear Coat Paint	Power Steering
Power Brakes	Power Windows	Power Locks
Power Driver Seat	Power Mirrors	AM Radio
FM Radio	Stereo	Search/Seek
CD Player	Anti-Lock Brakes (4)	Driver Air Bag
Passenger Air Bag	Front Side Impact Air Bag	4 Wheel Disc Brakes
Leather Seats	Bucket Seats	Heated Seats
Automatic Transmission	4 Wheel Drive	Overdrive
Aluminum/Alloy Wheels		

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
1		WHEELS					
2	Repl	Wheel, alloy 7 spoke	2	567.06	m	0.3	
3#	Rpr	WHEEL BALANCE				0.6	
4	Repl	Valve stem w/transmitter	2	122.80			
5		TIRES					
6*	Repl	BDGST 235/65R17 TURANZA ER30 108V	2	375.90		0.3	

ESTIMATE OF RECORD
2004 MITS ENDEAVOR 4X4 LIMITED 6-3.8L-FI 4D UTV BLUE

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
7		FRONT SUSPENSION				
8	Repl	Align front wheels	1		m 1.4	
9		FRONT DOOR				
10*	Rpr	RT Outer panel			0.5	2.2
11		Add for Clear Coat				0.9
12*	Rpr	RT Mirror assy XLS & LIMITED w/o defog blue			0.5	0.8
13	Repl	RT Glass w/defog	1	37.45	0.2	
14		REAR DOOR				
15*	Rpr	RT Outer panel			0.5	2.2
16		Overlap Major Adj. Panel				-0.4
17		Add for Clear Coat				0.4
18		QUARTER PANEL				
19*	Rpr	RT Quarter panel			5.0	2.2
20		Overlap Major Adj. Panel				-0.4
21		Add for Clear Coat				0.4
22#	Repl	COVER CAR REFINISH	1	5.00	0.2	
23#	Repl	MASK JAMBS REFINISH	1		0.5	
24#	Refn	ANTI-CORROSIVE PRIMERS				0.5
25#	Refn	TINT				0.5
26#	Repl	NON-TAXED PAINT & MATERIALS	1		9.3	1
Subtotals ==>				1108.21	19.3	9.3

Estimate Notes:
VISIBLE DAMAGE ONLY

Parts		1108.21
Body Labor	10.0 hrs @ \$ 35.00/hr	350.00
Paint Labor	9.3 hrs @ \$ 35.00/hr	325.50
Non-Taxed P&M	9.3 hrs @ \$ 4.00/hr	37.20
Paint Supplies	9.3 hrs @ \$ 11.00/hr	102.30
SUBTOTAL		\$ 1923.21
Sales Tax	\$ 1210.51 @ 5.0000%	60.53
TOTAL COST OF REPAIRS		\$ 1983.74
ADJUSTMENTS:		
Deductible		0.00
TOTAL ADJUSTMENTS		\$ 0.00
NET COST OF REPAIRS		\$ 1983.74