



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received

Repository ☐

2004 JUL 15 PM 7:16
08-APR-2004

Reference No.
10066849

OWNER INFORMATION (Type or Print)

Name

Daytime Telephone Number

E-mail Address

Address

City

PHOENIX

State

AZ

Zip Code

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

GMC

Model

SAVANNA

Model Year

1996

16DFGLSR3T

Date Purchased
12-MAY-97

Dealer's Name and Telephone Number

Engine:

No. Cylinders

Fuel Type:

gas

Original Owner

☒

Dealer's City

State

Zip Code

8

Transmission Type

☒ Antilock Brakes

Powertrain

350 5.7 Liter V8

Vehicle Component Code

136200 VISIBILITY: WINDSHIELD WIPER/WASHER: MOTOR

☒ Cruise Control

Multiple Failure: 1 - Happens Frequently

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
17-APR-2000

Failure Mileage

N/A

Failure Speed

N/A

either Stopped or driving

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Michelin

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

☒

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No☐ Yes ☒ No

N/A

N/A

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WINDSHIELD WIPERS WORKED INTERMITTENTLY. RECALL 03V159000 WAS ISSUED THAT DESCRIBED THE EXACT PROBLEM. BUT CONSUMER'S VEHICLE WAS NOT INCLUDED IN THE RECALL DUE TO VIN. *AK

Wipers don't work consistently on the "Intermittent" or "Low Speed" mode. They always work on High Speed. This is identical to other models recalled for the same problem. Reported to Chevrolet dealers 1/04. Said not on Recall list. Reported Again to NHTSA in April/04. Said I had to take in prior to 2/04 & < 75000 miles or they would consider it with the Recall.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

See Attached.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I Feel this should be covered under the same Recall
as other vehicles listed for wiper Recall. The same
thing is happening to my vehicle. At time I called
Country Chevrolet service in Rhinecliff it would have been covered.
It is a safety issue if it rains & does not work.

Recall # 03V159000 describes exactly what has been happening
to my vehicle

ATTACH ADDITIONAL SHEETS IF NECESSARY

Recalls Summary

Make: GMC
Model: SIERRA
Year: 1996
Recall Number: 98V150001

Summary:

VEHICLE DESCRIPTION: LIGHT DUTY PICKUP TRUCKS AND SPORT UTILITY VEHICLES, 2 AND 4-WHEEL DRIVE. SOLDER JOINTS NEAR THE WIRING HARNESS CONNECTOR CAN CRACK CAUSING THE WINDSHIELD WIPERS TO WORK INTERMITTENTLY.

Consequence:

THIS CONDITION CAN RESULT IN INOPERATIVE WIPERS, REDUCING A DRIVER'S VISIBILITY, AND INCREASING THE RISK OF A VEHICLE CRASH.

Remedy:

DEALERS WILL REPLACE THE WIPER MOTOR CIRCUIT BOARD AND COVER.

Notes:

OWNER NOTIFICATION BEGAN DECEMBER 15, 1998. OWNERS WHO TAKE THEIR VEHICLES TO AN AUTHORIZED DEALER ON AN AGREED UPON SERVICE DATE AND DO NOT RECEIVE THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT CHEVROLET AT 1-800-222-1020 OR GMC AT 1-800-462-8782. ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-DASH-2-DOT (1-888-327-4236).

[Close Window](#)

Recalls Summary

Make: GMC
Model: SONOMA
Year: 1996
Recall Number: 98V150001

Summary:

VEHICLE DESCRIPTION: LIGHT DUTY PICKUP TRUCKS AND SPORT UTILITY VEHICLES, 2 AND 4-WHEEL DRIVE. SOLDER JOINTS NEAR THE WIRING HARNESS CONNECTOR CAN CRACK CAUSING THE WINDSHIELD WIPERS TO WORK INTERMITTENTLY.

Consequence:

THIS CONDITION CAN RESULT IN INOPERATIVE WIPERS, REDUCING A DRIVER'S VISIBILITY, AND INCREASING THE RISK OF A VEHICLE CRASH.

Remedy:

DEALERS WILL REPLACE THE WIPER MOTOR CIRCUIT BOARD AND COVER.

Notes:

OWNER NOTIFICATION BEGAN DECEMBER 15, 1998. OWNERS WHO TAKE THEIR VEHICLES TO AN AUTHORIZED DEALER ON AN AGREED UPON SERVICE DATE AND DO NOT RECEIVE THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT CHEVROLET AT 1-800-222-1020 OR GMC AT 1-800-462-8782. ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-DASH-2-DOT (1-888-327-4236).

[Close Window](#)

Recalls Summary

Make: GMC
Model: SUBURBAN
Year: 1996
Recall Number: 98V150001

Summary:

VEHICLE DESCRIPTION: LIGHT DUTY PICKUP TRUCKS AND SPORT UTILITY VEHICLES, 2 AND 4-WHEEL DRIVE. SOLDER JOINTS NEAR THE WIRING HARNESS CONNECTOR CAN CRACK CAUSING THE WINDSHIELD WIPERS TO WORK INTERMITTENTLY.

Consequence:

THIS CONDITION CAN RESULT IN INOPERATIVE WIPERS, REDUCING A DRIVER'S VISIBILITY, AND INCREASING THE RISK OF A VEHICLE CRASH.

Remedy:

DEALERS WILL REPLACE THE WIPER MOTOR CIRCUIT BOARD AND COVER.

Notes:

OWNER NOTIFICATION BEGAN DECEMBER 15, 1998. OWNERS WHO TAKE THEIR VEHICLES TO AN AUTHORIZED DEALER ON AN AGREED UPON SERVICE DATE AND DO NOT RECEIVE THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT CHEVROLET AT 1-800-222-1020 OR GMC AT 1-800-462-8782. ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-DASH-2-DOT (1-888-327-4236).

[Close Window](#)

Recalls Summary

Make: GMC
Model: SUBURBAN
Year: 1996
Recall Number: 03V159000

Summary:

ON CERTAIN MINIVANS, PICKUP TRUCKS, AND SPORT UTILITY VEHICLES WITH CERTAIN MODEL-ENGINE COMBINATIONS, THE WINDSHIELD WIPER MOTOR MAY FAIL DUE TO CRACKED SOLDER JOINTS ON THE CONTROLLER CIRCUIT BOARD. THE WINDSHIELD WIPERS COULD WORK INTERMITTENTLY OR NOT AT ALL.

Consequence:

IF THIS WERE TO OCCUR DURING BAD WEATHER, DRIVER VISIBILITY WOULD BE REDUCED, WHICH COULD RESULT IN A CRASH.

Remedy:

DEALERS WILL REPLACE THE WIPER MOTOR CIRCUIT BOARD AND COVER. OWNER NOTIFICATION BEGAN ON JUNE 19, 2003. OWNERS WHO TAKE THEIR VEHICLES TO AN AUTHORIZED DEALER ON AN AGREED UPON SERVICE DATE AND DO NOT RECEIVE THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT CHEVROLET AT 1-800-222-1020, GMC AT 1-800-462-8782, OR OLDSMOBILE AT 1-800-442-6537.

Notes:

GM RECALL NO. 03023. CUSTOMERS CAN ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-DASH-2-DOT (1-888-327-4236).

[Close Window](#)

Recalls Summary

Make: GMC
Model: YUKON
Year: 1998
Recall Number: 03V159000

Summary:

ON CERTAIN MINIVANS, PICKUP TRUCKS, AND SPORT UTILITY VEHICLES WITH CERTAIN MODEL-ENGINE COMBINATIONS, THE WINDSHIELD WIPER MOTOR MAY FAIL DUE TO CRACKED SOLDER JOINTS ON THE CONTROLLER CIRCUIT BOARD. THE WINDSHIELD WIPERS COULD WORK INTERMITTENTLY OR NOT AT ALL.

Consequence:

IF THIS WERE TO OCCUR DURING BAD WEATHER, DRIVER VISIBILITY WOULD BE REDUCED, WHICH COULD RESULT IN A CRASH.

Remedy:

DEALERS WILL REPLACE THE WIPER MOTOR CIRCUIT BOARD AND COVER. OWNER NOTIFICATION BEGAN ON JUNE 19, 2003. OWNERS WHO TAKE THEIR VEHICLES TO AN AUTHORIZED DEALER ON AN AGREED UPON SERVICE DATE AND DO NOT RECEIVE THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT CHEVROLET AT 1-800-222-1020, GMC AT 1-800-462-8782, OR OLDSMOBILE AT 1-800-442-6537.

Notes:

GM RECALL NO. 03023. CUSTOMERS CAN ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-DASH-2-DOT (1-888-327-4236).

[Close Window](#)

Recalls Summary

Make:	GMC
Model:	YUKON
Year:	1996
Recall Number:	98V150001

Summary:

VEHICLE DESCRIPTION: LIGHT DUTY PICKUP TRUCKS AND SPORT UTILITY VEHICLES, 2 AND 4-WHEEL DRIVE. SOLDER JOINTS NEAR THE WIRING HARNESS CONNECTOR CAN CRACK CAUSING THE WINDSHIELD WIPERS TO WORK INTERMITTENTLY.

Consequence:

THIS CONDITION CAN RESULT IN INOPERATIVE WIPERS, REDUCING A DRIVER'S VISIBILITY, AND INCREASING THE RISK OF A VEHICLE CRASH.

Remedy:

DEALERS WILL REPLACE THE WIPER MOTOR CIRCUIT BOARD AND COVER.

Notes:

OWNER NOTIFICATION BEGAN DECEMBER 15, 1998. OWNERS WHO TAKE THEIR VEHICLES TO AN AUTHORIZED DEALER ON AN AGREED UPON SERVICE DATE AND DO NOT RECEIVE THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT CHEVROLET AT 1-800-222-1020 OR GMC AT 1-800-462-8782. ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-DASH-2-DOT (1-888-327-4236).

[Close Window](#)

Recalls Summary

Make: GMC
Model: SAFARI
Year: 1996
Recall Number: 03V159000

Summary:

ON CERTAIN MINIVANS, PICKUP TRUCKS, AND SPORT UTILITY VEHICLES WITH CERTAIN MODEL-ENGINE COMBINATIONS, THE WINDSHIELD WIPER MOTOR MAY FAIL DUE TO CRACKED SOLDER JOINTS ON THE CONTROLLER CIRCUIT BOARD. THE WINDSHIELD WIPERS COULD WORK INTERMITTENTLY OR NOT AT ALL.

Consequence:

IF THIS WERE TO OCCUR DURING BAD WEATHER, DRIVER VISIBILITY WOULD BE REDUCED, WHICH COULD RESULT IN A CRASH.

Remedy:

DEALERS WILL REPLACE THE WIPER MOTOR CIRCUIT BOARD AND COVER. OWNER NOTIFICATION BEGAN ON JUNE 19, 2003. OWNERS WHO TAKE THEIR VEHICLES TO AN AUTHORIZED DEALER ON AN AGREED UPON SERVICE DATE AND DO NOT RECEIVE THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT CHEVROLET AT 1-800-222-1020, GMC AT 1-800-462-8782, OR OLDSMOBILE AT 1-800-442-6537.

Notes:

GM RECALL NO. 03023. CUSTOMERS CAN ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-DASH-2-DOT (1-888-327-4236).

[Close Window](#)

Recalls Summary

Make: GMC
Model: C/K SERIES
Year: 1996
Recall Number: 03V159000

Summary:

ON CERTAIN MINIVANS, PICKUP TRUCKS, AND SPORT UTILITY VEHICLES WITH CERTAIN MODEL-ENGINE COMBINATIONS, THE WINDSHIELD WIPER MOTOR MAY FAIL DUE TO CRACKED SOLDER JOINTS ON THE CONTROLLER CIRCUIT BOARD. THE WINDSHIELD WIPERS COULD WORK INTERMITTENTLY OR NOT AT ALL.

Consequence:

IF THIS WERE TO OCCUR DURING BAD WEATHER, DRIVER VISIBILITY WOULD BE REDUCED, WHICH COULD RESULT IN A CRASH.

Remedy:

DEALERS WILL REPLACE THE WIPER MOTOR CIRCUIT BOARD AND COVER. OWNER NOTIFICATION BEGAN ON JUNE 19, 2003. OWNERS WHO TAKE THEIR VEHICLES TO AN AUTHORIZED DEALER ON AN AGREED UPON SERVICE DATE AND DO NOT RECEIVE THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT CHEVROLET AT 1-800-222-1020, GMC AT 1-800-462-8782, OR OLDSMOBILE AT 1-800-442-6537.

Notes:

GM RECALL NO. 03023. CUSTOMERS CAN ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-DASH-2-DOT (1-888-327-4236).

Recalls Summary

Make: GMC
Model: JIMMY
Year: 1996
Recall Number: 03V159000

Summary:

ON CERTAIN MINIVANS, PICKUP TRUCKS, AND SPORT UTILITY VEHICLES WITH CERTAIN MODEL-ENGINE COMBINATIONS, THE WINDSHIELD WIPER MOTOR MAY FAIL DUE TO CRACKED SOLDER JOINTS ON THE CONTROLLER CIRCUIT BOARD. THE WINDSHIELD WIPERS COULD WORK INTERMITTENTLY OR NOT AT ALL.

Consequence:

IF THIS WERE TO OCCUR DURING BAD WEATHER, DRIVER VISIBILITY WOULD BE REDUCED, WHICH COULD RESULT IN A CRASH.

Remedy:

DEALERS WILL REPLACE THE WIPER MOTOR CIRCUIT BOARD AND COVER. OWNER NOTIFICATION BEGAN ON JUNE 19, 2003. OWNERS WHO TAKE THEIR VEHICLES TO AN AUTHORIZED DEALER ON AN AGREED UPON SERVICE DATE AND DO NOT RECEIVE THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT CHEVROLET AT 1-800-222-1020, GMC AT 1-800-462-8782, OR OLDSMOBILE AT 1-800-442-6537.

Notes:

GM RECALL NO. 03023. CUSTOMERS CAN ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-DASH-2-DOT (1-888-327-4236).

[Close Window](#)

Recalls Summary

Make: GMC
Model: JIMMY
Year: 1996
Recall Number: 98V150001

Summary:

VEHICLE DESCRIPTION: LIGHT DUTY PICKUP TRUCKS AND SPORT UTILITY VEHICLES, 2 AND 4-WHEEL DRIVE. SOLDER JOINTS NEAR THE WIRING HARNESS CONNECTOR CAN CRACK CAUSING THE WINDSHIELD WIPERS TO WORK INTERMITTENTLY.

Consequence:

THIS CONDITION CAN RESULT IN INOPERATIVE WIPERS, REDUCING A DRIVER'S VISIBILITY, AND INCREASING THE RISK OF A VEHICLE CRASH.

Remedy:

DEALERS WILL REPLACE THE WIPER MOTOR CIRCUIT BOARD AND COVER.

Notes:

OWNER NOTIFICATION BEGAN DECEMBER 15, 1998. OWNERS WHO TAKE THEIR VEHICLES TO AN AUTHORIZED DEALER ON AN AGREED UPON SERVICE DATE AND DO NOT RECEIVE THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT CHEVROLET AT 1-800-222-1020 OR GMC AT 1-800-462-8782. ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-DASH-2-DOT (1-888-327-4236).

[Close Window](#)

Recalls Summary

Make: CHEVROLET
Model: BLAZER
Year: 1996
Recall Number: 98V150001

Summary:

VEHICLE DESCRIPTION: LIGHT DUTY PICKUP TRUCKS AND SPORT UTILITY VEHICLES, 2 AND 4-WHEEL DRIVE. SOLDER JOINTS NEAR THE WIRING HARNESS CONNECTOR CAN CRACK CAUSING THE WINDSHIELD WIPERS TO WORK INTERMITTENTLY.

Consequence:

THIS CONDITION CAN RESULT IN INOPERATIVE WIPERS, REDUCING A DRIVER'S VISIBILITY, AND INCREASING THE RISK OF A VEHICLE CRASH.

Remedy:

DEALERS WILL REPLACE THE WIPER MOTOR CIRCUIT BOARD AND COVER.

Notes:

OWNER NOTIFICATION BEGAN DECEMBER 15, 1998. OWNERS WHO TAKE THEIR VEHICLES TO AN AUTHORIZED DEALER ON AN AGREED UPON SERVICE DATE AND DO NOT RECEIVE THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT CHEVROLET AT 1-800-222-1020 OR GMC AT 1-800-462-8782. ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-DASH-2-DOT (1-888-327-4236).

Recalls Summary

Make: CHEVROLET
Model: C10
Year: 1996
Recall Number: 98V150001

Summary:

VEHICLE DESCRIPTION: LIGHT DUTY PICKUP TRUCKS AND SPORT UTILITY VEHICLES, 2 AND 4-WHEEL DRIVE. SOLDER JOINTS NEAR THE WIRING HARNESS CONNECTOR CAN CRACK CAUSING THE WINDSHIELD WIPERS TO WORK INTERMITTENTLY.

Consequence:

THIS CONDITION CAN RESULT IN INOPERATIVE WIPERS, REDUCING A DRIVER'S VISIBILITY, AND INCREASING THE RISK OF A VEHICLE CRASH.

Remedy:

DEALERS WILL REPLACE THE WIPER MOTOR CIRCUIT BOARD AND COVER.

Notes:

OWNER NOTIFICATION BEGAN DECEMBER 15, 1998. OWNERS WHO TAKE THEIR VEHICLES TO AN AUTHORIZED DEALER ON AN AGREED UPON SERVICE DATE AND DO NOT RECEIVE THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT CHEVROLET AT 1-800-222-1020 OR GMC AT 1-800-462-8782. ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-DASH-2-DOT (1-888-327-4236).

Recalls Summary

Make: CHEVROLET
Model: BLAZER
Year: 1996
Recall Number: 03V159000

Summary:

ON CERTAIN MINIVANS, PICKUP TRUCKS, AND SPORT UTILITY VEHICLES WITH CERTAIN MODEL-ENGINE COMBINATIONS, THE WINDSHIELD WIPER MOTOR MAY FAIL DUE TO CRACKED SOLDER JOINTS ON THE CONTROLLER CIRCUIT BOARD. THE WINDSHIELD WIPERS COULD WORK INTERMITTENTLY OR NOT AT ALL.

Consequence:

IF THIS WERE TO OCCUR DURING BAD WEATHER, DRIVER VISIBILITY WOULD BE REDUCED, WHICH COULD RESULT IN A CRASH.

Remedy:

DEALERS WILL REPLACE THE WIPER MOTOR CIRCUIT BOARD AND COVER. OWNER NOTIFICATION BEGAN ON JUNE 19, 2003. OWNERS WHO TAKE THEIR VEHICLES TO AN AUTHORIZED DEALER ON AN AGREED UPON SERVICE DATE AND DO NOT RECEIVE THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT CHEVROLET AT 1-800-222-1020, GMC AT 1-800-462-8782, OR OLDSMOBILE AT 1-800-442-6537.

Notes:

GM RECALL NO. 03023. CUSTOMERS CAN ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-DASH-2-DOT (1-888-327-4236).

Recalls Summary

Make: CHEVROLET
Model: ASTRO
Year: 1996
Recall Number: 03V159000

Summary:

ON CERTAIN MINIVANS, PICKUP TRUCKS, AND SPORT UTILITY VEHICLES WITH CERTAIN MODEL-ENGINE COMBINATIONS, THE WINDSHIELD WIPER MOTOR MAY FAIL DUE TO CRACKED SOLDER JOINTS ON THE CONTROLLER CIRCUIT BOARD. THE WINDSHIELD WIPERS COULD WORK INTERMITTENTLY OR NOT AT ALL.

Consequence:

IF THIS WERE TO OCCUR DURING BAD WEATHER, DRIVER VISIBILITY WOULD BE REDUCED, WHICH COULD RESULT IN A CRASH.

Remedy:

DEALERS WILL REPLACE THE WIPER MOTOR CIRCUIT BOARD AND COVER. OWNER NOTIFICATION BEGAN ON JUNE 19, 2003. OWNERS WHO TAKE THEIR VEHICLES TO AN AUTHORIZED DEALER ON AN AGREED UPON SERVICE DATE AND DO NOT RECEIVE THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT CHEVROLET AT 1-800-222-1020, GMC AT 1-800-462-8782, OR OLDSMOBILE AT 1-800-442-6537.

Notes:

GM RECALL NO. 03023. CUSTOMERS CAN ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-DASH-2-DOT (1-888-327-4236).

Recalls Summary

Make: CHEVROLET
Model: C/K PICKUPS
Year: 1996
Recall Number: 03V159000

Summary:

ON CERTAIN MINIVANS, PICKUP TRUCKS, AND SPORT UTILITY VEHICLES WITH CERTAIN MODEL-ENGINE COMBINATIONS, THE WINDSHIELD WIPER MOTOR MAY FAIL DUE TO CRACKED SOLDER JOINTS ON THE CONTROLLER CIRCUIT BOARD. THE WINDSHIELD WIPERS COULD WORK INTERMITTENTLY OR NOT AT ALL.

Consequence:

IF THIS WERE TO OCCUR DURING BAD WEATHER, DRIVER VISIBILITY WOULD BE REDUCED, WHICH COULD RESULT IN A CRASH.

Remedy:

DEALERS WILL REPLACE THE WIPER MOTOR CIRCUIT BOARD AND COVER. OWNER NOTIFICATION BEGAN ON JUNE 19, 2003. OWNERS WHO TAKE THEIR VEHICLES TO AN AUTHORIZED DEALER ON AN AGREED UPON SERVICE DATE AND DO NOT RECEIVE THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT CHEVROLET AT 1-800-222-1020, GMC AT 1-800-462-8782, OR OLDSMOBILE AT 1-800-442-6537.

Notes:

GM RECALL NO. 03023. CUSTOMERS CAN ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-DASH-2-DOT (1-888-327-4236).

Recalls Summary

Make: CHEVROLET
Model: BLAZER
Year: 1996
Recall Number: 98V150001

Summary:

VEHICLE DESCRIPTION: LIGHT DUTY PICKUP TRUCKS AND SPORT UTILITY VEHICLES, 2 AND 4-WHEEL DRIVE. SOLDER JOINTS NEAR THE WIRING HARNESS CONNECTOR CAN CRACK CAUSING THE WINDSHIELD WIPERS TO WORK INTERMITTENTLY.

Consequence:

THIS CONDITION CAN RESULT IN INOPERATIVE WIPERS, REDUCING A DRIVER'S VISIBILITY, AND INCREASING THE RISK OF A VEHICLE CRASH.

Remedy:

DEALERS WILL REPLACE THE WIPER MOTOR CIRCUIT BOARD AND COVER.

Notes:

OWNER NOTIFICATION BEGAN DECEMBER 15, 1998. OWNERS WHO TAKE THEIR VEHICLES TO AN AUTHORIZED DEALER ON AN AGREED UPON SERVICE DATE AND DO NOT RECEIVE THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT CHEVROLET AT 1-800-222-1020 OR GMC AT 1-800-462-8782. ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-DASH-2-DOT (1-888-327-4236).