



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 231

Date Received

Repository ☐

11 AM 11:08
08-APR-2004

Reference No.
10068833

OWNER INFORMATION (Type or Print)

Name

Address

City LAKE PARK

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an owner's name or address to the vehicle manufacturer.
Signature of Owner Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
4VZCN8092XC031785

Make
NEWMAR

Model
DUTCH STAR

Model Year
2000

Date Purchased
04/21/00

Dealer's Name and Telephone Number -
TRAVEL EASY RV 1-800-508-3608

Engine:
No. Cylinders
8

Fuel Type:
DIESEL

Original Owner
☒

Dealer's City
OKECHUBEE

State
FLA.

Zip Code

Transmission Type

☒ Antilock Brakes

Powertrain

ALLISON

☒ Cruise Control

COMMINGS, 325
DIESEL

Vehicle Component Code

181000 TIRES:TREAD/BELT

Multiple Failure: 0 6 in 2 YEARS

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage
4,500
5,100

Failure Speed
65

RIGHT TIRE, 6 FAILURES, 2 YEARS,
TIRES, NEW AND, LOW MILEAGE.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make
MICHELIN

Tire Model (Name or Number)
XRV

Tire Size (Example P215/65R15)
265/60R22.5XRV

DOT No. (Example: DOTM19ABC096)

☐ Original Equipment
☒ Prior Repair

Failure Location: PASSENGER SIDE FRONT

Tire Component Code

191000 TIRES:TREAD/BELT

Tire Failure Type BLOWOUT

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☒ Yes ☐ No

☐ Yes ☒ No

0

0

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure:
i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING 65-70 MPH CONSUMER HEARD A NOISE. CONSUMER LOST CONTROL OF VEHICLE, AND IT FLIPPED OVER SEVERAL TIMES DUE TO FRONT RIGHT TIRE BLOWOUT. 266/60R22.5XRV. *AK

ENCLOSED. SEE RECALL NOTICE NEWMAR, ADMITS, TIRES ARE NO GOOD- NEWMAR, PASSES THE BUCK- STATING, UNDER INFLATION OR OVERLOADING VEHICLE- NEITHER, OBTAINED, IN THIS CASE

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

WHILE GOING TO DOG SHOW IN TEXAS, RIGHT FRONT TIRE
TIRE BLEW, ALL TIRES NEW, - PROPERLY INFLATED 120 PSI, RECOMMENDED
COLD-INFLATED PHOTO TELLS ALL - MOTOR HOME TOTALLY DESTROYED
PRIOR TO DESTRUCTION - RETURNING FROM MAINE BLEW
RIGHT FRONT, WIPE-OUT SIDE OF MOTOR HOME - TOTALLY
3000 + TIRE AND RIM - SPARKER (5) WHEELS - WENT IN
A (1) YEAR PERIOD - I BOUGHT ALL NEW TIRES, AND THEY
STARTED TO BLOW (MICHELINS) - TIRES DEFECTIVE, ADMITTED
BY INCLOSURE.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4238

DOT Auto Safety Hotline
(DASH) & DOT



US Department of Transportation
National Highway Traffic Safety
Administration
http://www.nhtsa.dot.gov/nhtsa



Right from here
←

again
←



RECALL NOTICE

January 26, 2004

[REDACTED]
PALM CITY, FL [REDACTED]

VIN # 4VZCN8092XC031785

Coach # [REDACTED]

Dear Newmar Customer:

Newmar Corporation has decided that a safety issue exists in 1998 through 2000 Dutch Star motorhomes, built on a Spartan chassis. Our records indicate that your motorhome is affected by this recall. The purpose of this recall is to replace the front tires with tires that have a higher carrying capacity.

Subject Vehicles. 1998 through 2000 Dutch Star, built on Spartan Chassis and equipped with Michelin 255/80R22.5 XRV tires.

Safety Issue. Newmar has learned of instances of carcass ply fatigue tire failures occurring which appear to be a result of vehicle overloading, tire underinflation, or a combination of the two, with respect to the subject vehicles. When these vehicles are overloaded or tires underinflated, the steel carcass ply reinforcement cords in the tires can fatigue, and the tire sidewall can rupture without warning due to overdeflection. Underinflation/overloading can cause permanent damage to tires.

Risk. This condition could result in a sudden failure of a front tire without prior warning, potentially resulting in loss of control of the motorhome.

Vehicle Owner Precautions. Until the tires are replaced,

- a. Do not exceed gross vehicle weight ratings or gross axle weight ratings.
- b. Inspect your front tires for any signs of unusual wear or damage. Do not drive on tires that appear to be excessively worn or damaged.
- c. Be sure to maintain air pressure in the front tires at the maximum rating pressure of 105 psi.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**