



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1388

Date Received

2004 JUN 29
07-APR-2004

Repository ☐

Reference No.
10066724

OWNER INFORMATION (Type or Print)

Name

Address

City PASADENA

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
3B7HC13Y2

Make
DODGE

Model
RAM 1500

Model Year
2001

Date Purchased
8/12/00

Dealer's Name and Telephone Number
Regal Dodge

Engine:
No. Cylinders
8

Fuel Type:
GAS

Original Owner
☒

Dealer's City
Sunnyvale

State
CA

Zip Code

Transmission Type

Manual

☒ Antilock Brakes

☐ Cruise Control

Powertrain

Vehicle Component Code

021540 SUSPENSION:FRONT:CONTROL ARM:LOWER BALL JOINT

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
21-MAR-2004

Failure Mileage
66000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/66R16)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DURING ROUTINE INSPECTION THE DEALERSHIP INFORMED THE CONSUMER THAT FRONT LOWER ARM BALL JOINTS CRACKED. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-578) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Smog Masters

8485 Glanoaks Blvd.
Sun Valley, CA 91352

Phone (818) 767-7878
B.A.R. NO. AC-215235

Check our website - <http://www.smogmasters.com>

INVOICE

No 0097

SMOG MASTER IS RESPONSIBLE FOR KNOWING IF THEIR VEHICLE HAS BEEN TAGGED AS A BRIDGE POLLUTER AT ANOTHER TEST STATION AND/OR IF THEIR OWN PAPERWORK STATES THAT THEIR VEHICLE MUST BE TESTED AT A TEST ONLY STATION. IF THIS IS SO, OUR MACHINE WILL NOT ISSUE A CERTIFICATE. WE STILL CHARGE THE INSPECTION FEE IF WE DO AN INSPECTION TO THE VEHICLE.

NAME ☒ HOME ☒ BUSINESS	PHONE - HOME / BUSINESS	YEAR 2001	ENGINE SIZE 5.2	DATE 2/16/04
MAKE Dodge	MODEL RAM 1500	TEST WANTED ☐ AM ☐ PM	DEL	
ADDRESS Pasadena, CA		LICENSER NO.		
VIN	7135	SPEEDOMETER READING 56523	JOB TAKEN BY D	

QTY.	PART NUMBER OR DESCRIPTION	AMOUNT
	LABOR	
	DESCRIPTION OF SERVICE AND/OR ADJUSTMENT	
	IN SMOG INSPECTION AND/OR PRE-TEST	
	IN SMOG CERTIFICATE	
	DIAGNOSTIC MAY INCLUDE SOME PARTS AND/OR LABOR	
	SPRINKLE INSPECTION & CERTIFICATION	
	LAMP INSPECTION & CERTIFICATION	
	The Right Lower Control Arm On This Vehicle Has An Obvious Crack That Was NOT Caused by Overloading or Hitting An Object.	
	Definitely A Factory Defect	
	Dale F. Littlejohn ASE MASTER	
	<i>Dale F. Littlejohn</i>	

NOTICE: BY LAW YOU MAY CHOOSE ANOTHER FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH THE SMOG CHECK TEST INDICATES ARE NECESSARY. WHILE WE ARE A GOLD SHIELD STATION, WE GUARANTEE THAT IF WE PERFORM ALL THE WORK WE RECOMMEND THAT YOUR VEHICLE WILL PASS A CALIFORNIA SMOG INSPECTION FOR 15 DAYS OR 1500 MILES, WHICHEVER COMES FIRST. ESTIMATED COST OF ABOVE REPAIRS \$ DO YOU WANT THE OLD PARTS? YES ☐ NO ☐ 1st ADDITIONAL REPAIR AUTHORIZATION DATE TIME 2nd ADDITIONAL REPAIR AUTHORIZATION DATE TIME	TELEPHONE AUTHORIZATION DATE TIME TELEPHONE NO. CALLED NAME OF PERSON AUTHORIZING	LABOR SMOG CERTIFICATE GASOLINE QTY. PRICE TOTAL PARTS SALTS TAX TOTAL AMOUNT N/C N/C Thank You
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**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**