



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100078

Date Received

07-APR-2004

Repository ☐

AM
10086704

OWNER INFORMATION (Type or Print)

Name

Address

City

SEASIDE

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA
in the absence of an
Signature of Owner

to the manufacturer of your vehicle? ☐ YES ☒ NO
provide your name or address to the vehicle manufacturer.

Date 04/27/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FTYR14X8X

Make
FORD

Model
RANGER

Model Year
1999

Date Purchased

12/18/02

Dealer's Name and Telephone Number

MY NISSAN - KYA

831-444-8888

Engine:
No. Cylinders

Fuel Type:
Gas

Original Owner

Dealer's City

SAUNAS

State

CA

Zip Code

93907

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
REAR WHEEL DRIVE

Vehicle Component Code
096000 SERVICE BRAKES, HYDRAULIC-ANTILOCK

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
07-APR-2004

Failure Mileage

Failure Speed
25

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

FIRESTONE

Tire Model (Name or Number)

P 225-10R WILDERNESS

Tire Size (Example P215/65R15)

10R15

DOT No. (Example: DOTM1BABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

MS 1005

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

1

Number of Deaths

NONE

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING BETWEEN 25 AND 30 MPH CONSUMER APPLIED THE BRAKES, PEDAL WENT TO THE FLOOR, AND THERE WAS COMPLETE BRAKING FAILURE. CONSUMER STATED HAD A PLENTY OF TIME TO MENTAL THINK HOW TO STOP THE VEHICLE. CONSUMER DROVE THE PASSENGER SIDE IN A NARROW ALLEY, SCRAPE AGAINST THE WALL OF BRICK HOUSE TO STOP THE VEHICLE. DEALER COULD NO FIND ANYTHING WRONG WITH THE BRAKE SYSTEM. *AK

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(es)

EL DIA 17 DE MARZO DEL 2000 ESTABA SALIENDO DE MI TRABAJO EN LA CALLE FUSTON EN PASADENA, CALIFORNIA. A MENOS DE 25 A 30 SEGUNDOS DE HABER ARRANCADO SE ACERCABA UN STOP EN HERA ESQUINA, POR LO QUE EMPECE A FRENAR, ME PERCATE QUE LOS FRENO NO SERVIAN Y EL PEDAL SE SENTIA TOTALMENTE SUAVE. ENTONCES TRATE UNA Y OTRA VEZ DE FRENAR ALGO QUE NO SERVIAN LOS FRENO NO TUVE OTRA OPCION QUE CHOCARME A LA DERECHA SOBRE UNA DEFENSA DE MADERA DE UNA CASA QUE ESTABA EN HERA ESQUINA. NO TUVE OTRA SALIDA, SI NO ME CHOCABA CONTRA ALGO ME IBA A IR HASTA EL FINAL Y EL CHOQUE HUBIESE SIDO MUY FUERTE. YO TUVE CONTROL DE LA CAMIONETA Y NO SE PORQUE LOS FRENO FALLARON. EL OFICIAL PORDON LLEGO ME HIZO EL REPORTE POLICIAL. ME HIZO NOTAR QUE EN LA PARTE DE LA CAL- ATTACH ADDITIONAL SHEETS IF NECESSARY ZADA DE TIERRA NO HABIAN HUELLAS DE QUE UTILIZE LOS FRENO.

U.S. Department
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National Highway
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Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73172 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

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and dial toll free at

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http://www.dhs.gov/odjap