



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4235)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received: 06-APR-2009
Repository:
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OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: ROCKDALE State: IL Zip Code: [REDACTED]
Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]
Evening Telephone Number: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: [REDACTED] Date: 5/12/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1J4GW68 [REDACTED]
Make: JEEP Model: GRAND CHEROKEE Model Year: 1999
Date Purchased: 11-FEB-99 Dealer's Name and Telephone Number: TYSON 815 741-5533
Engine: No: Cylinders 6 Fuel Type: GAS
Original Owner: Dealer's City: SHOREWOOD State: IL Zip Code: 60431
Transmission Type: AUTO Antilock Brakes Cruise Control Powertrain: [REDACTED]
Vehicle Component Code: 045300 SERVICE BRAKES, AIR;DISC;ROTOR
Multiple Failure: [REDACTED]

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 01-SEP-1999 Failure Mileage: 8000 - 10000 Failure Speed: 50
FRONT ROTORS CONTINUE TO WARP
3/02/00 - 18286 4/10/01 - 23750 9/5/02 - 42,417 1/24/03 - 59,262
8/24/00 - 16123 1/29/02 - 34,303 3/26/03 - 49,675 3/24/04 - 62,100

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]
DOT No. (Example: DOTM1BABC036): [REDACTED] Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

WHEN THE BRAKES ARE APPLIED AT HIGHWAY SPEED THE VEHICLE SHIMMIES. EVERY 6 TO 10 THOUSAND MILES THE ROTORS WERE REPLACED.*MR

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to a authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statement summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE WARPED ROTORS CAUSE THE FRONT END TO SHIMMY WHEN BRAKING. AT HIGHER SPEEDS (55-65) THE FRONT END SHIMMIES A BIT WHILE BRAKING. I'M CONCERNED THAT THIS WILL INCREASE THE CHANCES OF A ROLLOVER WITH THIS VEHICLE. THIS IS A SAFETY ISSUE THAT CHRYSLER IS UNWILLING TO FIX. INSTEAD OF FIXING THE PROBLEM THEY TOLD ME TO SELL THE VEHICLE.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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and dial toll free at

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(DASH) 2 DOT



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