



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received

Repository ☐

08-FEB-2004

Reference No.
1806666

NAME INFORMATION (Type or Print)

Name

Address

City SUNAPEE

State NH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA
In the absence of an
Signature of Owner

Manufacturer of your vehicle? ☒ YES ☐ NO
Your name or address to the vehicle manufacturer.
Date 03/04/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GCEK19V01

Make

CHEVROLET

Model

SILVERADO

Model Year

2001

Date Purchased

01/08/04

Dealer's Name and Telephone Number

Banks Chevrolet 603-224-4055

Engine:

No: Cylinders

Fuel Type:

8

Original Owner

☒

Dealer's City

Concord

State

NH

Zip Code

03301

Transmission Type

Auto

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4WD

Vehicle Component Code

036100 SERVICE BRAKES, HYDRAULIC; ANTILOCK; CONTROL UNIT/IM

Multiple Failure: 500

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

08-FEB-2004

Failure Mileage

42000

Failure Speed

5 mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTMALSABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHEN STOPPING AND THE VEHICLE'S SPEED REACHES 5 MPH, THE ABS ENGAGES. WHEN THIS OCCURS CONTROLLING THE VEHICLE IS DIFFICULT, WHEN GOING STRAIGHT AND THE VEHICLE IS UNCONTROLLABLE WHEN TURNING. THE DEALERSHIP FEELS THAT THE ABS SENSOR WHICH CONTROLS THE ABS AT 5 MPH MAY BE CORRODED AND NEEDS TO BE CLEANED. *MR

ABS sensor has been cleaned and problem has ceased. Cost of repair to consumer was \$148 out of consumer pocket. I have been told that this is a cold climate problem but is persistent in North Country. I feel that it is definitely a safety issue but can not get Chevrolet (GMC) to agree. There are technical bulletins for dealerships but no recall at the present time.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

When you can not stop your vehicle it is a safety issue. Something should be done about it.

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National Highway
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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY MAIL, HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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ON

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and dial toll free at

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(DASH) 2 DOT



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