

NHTSA ODI - Complaints

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## Office of Defects Investigation

## Complaints - Search Results

1 Records Displayed.

Report Date : April 16, 2004 at 04:43 PM

TYPE : VEHICLE

YEAR : All Years

MAKE : MITSUBISHI

MODEL : MIRAGE

Make : MITSUBISHI

Model : MIRAGE

Year : 1999

Crash : No

Fire : No

Number of Injuries 0

ODI ID Number : 10018447

Date of Failure: April 6, 2003

Component: LATCHES/LOCKS/LINKAGES:DOORS:LATCH

## Summary:

1999 MITSUBISHI MIRAGE PASSENGER SIDE DOOR HINGE CRACKED. OPENING DOOR DROPS DOWN AND WILL NOT CLOSE PROPERLY. INTERIOR LIGHT AND DOOR AJAR LIGHT STAYS ON. DEALER SAYS NOT COVERED UNDER WARRANTY. ONLY HAVE 37,800 MILES ON CAR. DRIVERS SIDE DOOR HINGE NOT CRACKED YET. \*JB

1-888-327-4236

Confirmation: 10066318



# Office of Defects Investigation

## VOQ Confirmation

Your Complaint Information is successfully submitted.

Your Confirmation number (ODI Number) is: 10066318

### Your Complaint Information

#### Consumer Information

Name : [REDACTED]  
 Org. Name : [REDACTED]  
 Address : [REDACTED]  
 City, State, Zip : Indianapolis, IN [REDACTED] USA  
 Daytime Phone : [REDACTED] Ext : [REDACTED]  
 Evening Phone : [REDACTED] Fax : [REDACTED]  
 Email : [REDACTED]

2004 APR 20 AM 10:42

#### Complaint Information

Description : The passenger side door of my 1999 Mirage Mitsubishi is falling from its bottom hinge. The bottom hinge is cracked and broken. When I open the door it falls in a slant toward the floor. It will not close properly. Because it is a ajar my interior light is always on. I have been told this is not covered under warranty. AR

Incident Date : 4/16/2004  
 Num. Petalities : 0  
 Num. Failures : 0  
 Mem. Injured : 0  
 Referral Source : OTHER

Fire : No  
 Crash : No  
 Property Damage : No  
 Police Report : No

#### Vehicle Information

VIN : J43AY26A00 [REDACTED] Purchase Date : 6/8/2000  
 Year, Make and Model : 1999/MITSUBISHI/MIRAGE Original Owner : No  
 # of Cylinders : [REDACTED] Trans. Type : AUTOMATIC  
 Engine Size : [REDACTED] Vehicle Details Usage : RECREATIONAL  
 Cruise Control : No Antilock Brakes : No

NHTSA ODI - Consumer Complaint

Current Mileage : 63000

Speed :

Failure Mileage :

Powertrain :

Body Style : 4-DOOR

Fuel System :

Fuel Type : GAS

Vehicle Component Information

Component 1: LATCHES/LOCKS/LINKAGES:DOORS:LATCH

OEM: No

Vehicle Dealer Information

Dealer : 1

Name : Blossom Chevrolet

Dealer Type : SALES DEALER

Address : 1800 N Shadeland Ave

Indianapolis  
IN

Dealer Phone: 317-957-1121

Dealer Fax:

Email:

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