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Form Approved: O.M.B. No. 2127-0008



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8383
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

Use No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received

Order

File No.

File No.

up to

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

NAME

STREET NO.

APT. NO.

CITY

STATE

ENTER ZIP CODE

ZIP CODE - 4

AREA CODE

Do you authorize NHTSA to
provide a copy of this report to the
manufacturer of your vehicle?

☐ Yes
☐ No

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

3-18-04
DATE

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) JYAVP14E12 VEHICLE MAKE YAMAHA VEHICLE MODEL 1700 MANUFACTURE DATE 2002 MODEL YEAR 2002

VEHICLE MANUFACTURER

☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other
☐ DaimlerChrysler ☐ General Motors ☐ Hyundai ☐ Saab ☐ Toyota ☐ VW

PURCHASE DATE

☒ New
☐ Used

DEALER'S NAME

CITY

STATE

ZIP CODE

ENGINE SIZE

FUEL SYSTEM

FUEL TYPE

TRANSMISSION TYPE

ANTILOCK BRAKES

RESTRAINT SYSTEM

CRUISE CONTROL

NO. CYLINDERS

☐ Turbo ☐ Diesel ☒ Gas

☒ Manual ☐ Automatic

☐ Yes ☒ No

☐ Driver's Side Airbag ☐ 2-Point Belt
☐ Passenger's Side Airbag ☐ Motorbelt
☐ 3-Point Belt

☐ Yes ☒ No

DRIVETRAIN

VEHICLE TYPE

DOORS

BODY STYLE

☐ Front ☐ 4-Wheel
☒ Rear

☐ Car ☐ Minivan ☐ Truck ☐ Other
☐ Van ☐ Sport Utility ☒ Motorcycle

☐ 2-Door ☐ Hatchback ☐ Sedan
☐ 4-Door ☐ Pick Up Truck ☐ Stationwagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT

NO. OF FAILURES

To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).

- ☐ Child Seat
☐ Electrical Lights & Alarms
☐ Engine & Cooling System
☐ Equipment
☐ Fuel System, Exhaust
☐ Heater, Defrost, Ventilation
☐ Interior
☐ Parking Brake
☐ Power Train
☐ Service Brakes
☐ Steering
☐ Structure
☐ Suspension
☐ Visual Systems
☐ Other

☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9

INCIDENT DATE

TIRE NAME

COMPLETE TIRE SIZE

1-9-04
SAFETY RECALL

MILEAGE AT INCIDENT

TIRE BRAND

VEHICLE SPEED AT INCIDENT

- ☐ BF Goodrich
☐ Cooper
☐ Firestone
☐ Goodyear
☐ Kelly Springfield
☐ Michelin
☐ Yokohama
☐ Other

FAILED PART(S)

☐ Original
☐ Replacement

HANDICAPPED ADAPTIVE

FAILED PART(S) AVAILABLE?

NHTSA PREVIOUSLY CONTACTED?

☐ Yes ☐ No

☐ Yes ☐ No

☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), crash(es), and injury(ies) on the back of this form.

CRASH

NUMBER OF PERSONS INJURED

CAUSE OF INCIDENT

RESULT OF INCIDENT

☐ Yes
☐ No

☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9

- ☐ Wear/Corroded/Rust
☐ Weak/Poor Fit/Loose
☐ Cut/Torn
☐ Disconnect/Fell Off
☐ Erratic/Poor Performance
☐ Excessive Effort

- ☐ Noisy
☐ Leaks
☐ Short
☐ Loose/Sticks/Grabs
☐ Stability/Vibration
☐ Broken

- ☐ Explosion/Fire
☐ Loss of Control
☐ Poor Visibility
☐ Inadvertent Start
☐ Rollover
☐ Stalls
☐ Sudden Acceleration

FIRE

NUMBER OF FATALITIES

☐ Yes
☐ No

☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9



YAMAHA

CUSTOMER SUPPORT GROUP

8555 Katella Avenue, Cypress, California 90630-5101 (714) 761-7300

SAFETY RECALL NOTICE

January 8, 2004



ALEXANDRIA

LA



Dear Yamaha Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Yamaha Motor Corporation, U.S.A., has decided that a defect which relates to motor vehicle safety exists in 2002 and 2003 XV17PCP, PCPC, PCR, and PCRC ("Road Star Warrior") motorcycles.

The reason for this recall:

In affected motorcycles, certain transmission components may not meet Yamaha quality-control standards, which could allow abnormal wear that eventually results in a broken retaining circlip. If the circlip breaks, the transmission could lock up, which would also cause the rear wheel to lock up. This could result in loss of control and a vehicle crash with injury or death.

What Yamaha and your dealer will do:

To correct this defect, your authorized Yamaha dealer will replace certain transmission components with new ones. There will be no charge to you for this procedure. Your dealer will probably need to keep your motorcycle for at least two days to accomplish the required modification.

What you should do now:

Please call your Yamaha dealer to make a service appointment to have this procedure performed. At that same time you can find out how long he expects he will need to keep your motorcycle for this service. Remember to take this letter with you when you take in your Road Star or Midnight Star motorcycle.

You should not ride your motorcycle until this modification is performed. If your motorcycle's transmission needed a repair previously, you should still have this modification performed now. If those previous transmission repairs were made at your expense, you should ask the servicing Yamaha dealer to contact Yamaha Customer Relations if the failure involved a broken circlip.

If you are unable to return to the Yamaha dealer who sold you the motorcycle, this service will be performed by any authorized Yamaha Motorcycle dealer. For the name of a dealer near you, call 1-800-88-926 YAMAHA or visit the Yamaha web site at: www.yamaha-motor.com.

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If you need help:

If, after contacting your dealership, you have questions or concerns which the dealership is unable to answer, please write to

Yamaha Motor Corporation, USA
Customer Relations Department
P.O. Box 8555
Cypress CA 90630

If, after contacting Yamaha Customer Relations, you are still not satisfied that we have done our best to remedy the situation without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh St. SW, Washington, DC 20590 or call the Auto Safety Hotline at 888-327-4236.

If you no longer own this Yamaha:

If you have sold your motorcycle to another party, please call us toll-free at 1-800-227-5963 with the name and address of the new owner, along with the serial number shown above your name on the address label above.

We're sorry to cause you any inconvenience, but we are sincerely concerned about your safety and continued satisfaction with our products. Thank you for giving your attention to this important matter.

Sincerely,
Customer Support Group
Yamaha Motor Corporation, USA