



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-337-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

01-APR-2004

Repository ☐

Reference No.
10085434

OWNER INFORMATION (Type or Print)

Name

Address

City

MARION

State

VA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO

In the absence of a signature, please provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 4/16/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side

2G1WW12M5V6

Make

CHEVROLET

Model

MONTE CARLO

Model Year

1997

Date Purchased

4-16-03

Dealer's Name and Telephone Number

Harvey's Chev. - 1-800-675-5658

Engine:

No. Cylinders

6

Fuel Type:

GAS

Original Owner

☐

Dealer's City

Radford

State

VA

Zip Code

2

Transmission Type

Automatic

☐ Antilock Brakes

☐ Cruise Control

Powertrain

Vehicle Component Code

141000 AIR BAGS:FRONTAL Did not deploy

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

01-APR-2004

Failure Mileage

94000

Failure Speed

50

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R16)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Model:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

2

Number of Deaths

0

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old parts are available).

WHILE DRIVING 50 MPH VEHICLE SKIDDED ON AN ICY PATCH ON THE ROAD, DRIVER LOST CONTROL, AND VEHICLE HIT AN EMBANKMENT HEAD ON. UPON IMPACT, DUAL AIRBAGS DID NOT DEPLOY. DRIVER SUSTAINED SEVERE INJURIES TO THE FACE AND NECK, AND PASSENGER SUSTAINED A CONCUSSION AND A BLACK EYE. DUE TO SEVERE DAMAGE THE VEHICLE WAS TOTALED. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The 1997 Chevrolet Monte Carlo is at
(Mr Auto) - 1-866-941-9354
(Disposal) cust [redacted]

Dear Sirs,
I refused to allow my husband to take pictures of
my chest, stomach & hips. That is "not" what parts of
my body that it is. To photo and
other people look at [redacted]

ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW.
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Photos enclosed

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4238

DOT Auto Safety Hotline
(DASH) 2 DOT



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<http://www.nhtsa.dot.gov/questionnaire>

Dear Sir,

Enclosed are the photos you requested due to our airbags not deploying. Mr. Quits Desrosal towed the car. Their phone no. is 1-866-941-8354. The customer is on claim so to locate the vehicle is [REDACTED] (1997 Black Monte Carlo) accident date 4/1/04. Thanks. A photo date 4/3/04 [REDACTED]















