



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received **04 JAN 2004** S: 2
Repository ☐
Reference No.
10065308

OWNER INFORMATION (Type or Print)

Name **[REDACTED]**
Address **[REDACTED]**
City **TOTOHA** State **NJ** Zip Code **[REDACTED]**

Daytime Telephone Number **[REDACTED]** E-mail Address
Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner **[REDACTED]** Date **1/1/04** ☐ YES ☒ NO

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JNTA234D13 [REDACTED] Make **NISSAN** Model **350Z** Model Year **2003**
Date Purchased **5/16/03** Dealer's Name and Telephone Number **ROUTE 23 AUTO MALL (973) 838-0800** Engine: No. Cylinders **6** Fuel Type: **PREMIUM**
Original Owner ☒ Dealer's City **[REDACTED]** State **[REDACTED]** Zip Code **[REDACTED]**
Transmission Type **6 SPEED MANUAL** ☒ Antilock Brakes ☒ Cruise Control Powertrain
Vehicle Component Code **101000 POWER TRAIN: CLUTCH ASSEMBLY**
Multiple Failure: **2**

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) **13-DEC-2003** Failure Mileage **5000** Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make **[REDACTED]** Tire Model (Name or Number) **[REDACTED]** Tire Size (Example P215/B5R15)
DOT No. (Example: DOTM18ABC136) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code **[REDACTED]** Tire Failure Type **[REDACTED]**

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: **[REDACTED]** Date Manufactured: **[REDACTED]** Model No./Name:
Seat Type: **[REDACTED]** Installation System:
Child Seat Component Code: **[REDACTED]** Failed Part: **[REDACTED]**

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured **0** Number of Deaths **0** Reported to Police **N**

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

THE CLUTCH FAILED. WHEN THIS OCCURRED VEHICLE WAS UNDRIVERABLE. UPON INSPECTION OF THE CLUTCH BY THE DEALERSHIP THEY NOTICED THAT IT DISINTEGRATED. THE CLUTCH WAS REPLACED. BUT PROBLEM RECURRED WITHIN MONTHS. *AK

SEE REVERSE

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

CONTINUATION OF PREVIOUS COMPLAINT: AT 10TH MONTH 13,800 MILES
DEALER SERVICE DEPT. INDICATED NEW CLUTCH WAS NEEDED AGAIN.
A SECOND DEALER CONFIRMED CLUTCH WAS FAILING AGAIN. THEY
CAUTIONED THAT IF CAR WAS INADVERTENTLY STARTED IN GEAR THE
ENGINE WOULD LIKELY NOT STALL BUT WOULD ROLL. NISSAN NORTH
AMERICA HAS NOT YET COME UP WITH A FIX.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



07

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) & DOT



U.S. Department of Transportation
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Administration
<http://www.safercar.gov>



PremiumCare

Multi-Point Inspection Report Card
As Recommended by Nissan Motor Company



Customer Name: _____ Year/Model: _____ Date: _____

License Plate: _____ VIN: _____ RC/Tag: _____

Mileage: _____ Service Advisor: _____ Technician: _____

CHECKED and OKAY **MAY REQUIRE FUTURE ATTENTION** **REQUIRES IMMEDIATE ATTENTION**

Check Every 3,750 Miles	
OK	ADD
☒	☐ Window washer fluid level
☒	☐ Transmission fluid level
☒	☐ Brake fluid level
☒	☐ Power steering fluid level
☒	☐ Coolant recovery reservoir fluid level
☒	☐ 4x4 transfer case, front drive axle, clutch reservoir fluid (truck only)

☒	☐ Operation of horn, interior lights, exterior lamps, turn signals hazard and brake lamps
☒	☐ Windshield washer spray, wiper operation and wiper blades
☒	☐ Windshield for cracks, chips and pitting
☒	☐ Radiator, heater, and air-conditioning hoses for leaks and damage
☒	☐ Oil and/or fluid leaks
☒	☐ Constant velocity (CV) drive axle boots (if equipped)
☒	☐ Exhaust system (leaks, damage, loose parts)
☒	☐ Drive shaft, transmission, u-joint and shift linkage (if equipped) and lubricate (as needed)
☒	☐ Steering and steering linkages and lubricate
☒	☐ Suspension (shocks/struts for bounce/leaks/damage) and lubricate

Check Every 15,000 Miles (Plus Above)	
☒	☐ Brake system (including lines, hoses, and parking brake) and wheel end for end-play and bearing noise
☒	☐ Engine Cooling system hoses and clamps

Check Every 30,000 Miles (Plus Above)	
☒	☐ Accessory drive belt(s)
☒	☐ Battery terminals (clean if necessary)
☒	☐ Clutch operation
☒	☐ Evaporation fuel system hoses and tubes (only at 60,000 mile intervals pre-1999 vehicles)

Comments: needs clutch again

Check Battery Performance	
☒ Good	Factory Spec Cold Cranking Amps <u>580</u>
☐ Recharge	Actual Cold Cranking Amps <u>607</u>
☐ Bad	

Measure Front/Rear Brake Linings	

Over 5mm (Disc) or Over 2mm (Drum)
3 to 5mm (Disc) or 1.01 to 2mm (Drum)
Less than 3mm (Disc) or 1mm or less (Drum)
Brake Measurements Not Taken This Service Visit ☒

Check Tires			
LF	☒ 7/32 or Greater	RF	☒ 7/32 or Greater
	☐ 4/32 to 6/32		☐ 4/32 to 6/32
	☐ 3/32 or less		☐ 3/32 or less
	☒ 7/32 or Greater		☒ 7/32 or Greater
	☐ 4/32 to 6/32		☐ 4/32 to 6/32
	☐ 3/32 or less		☐ 3/32 or less
LR		RR	
(If measurements are different, please enter the lowest corresponding code).			

☒	☒
<u>32</u>	<u>32</u>

This Courtesy Inspection Completed By Your Nissan PremiumCare Service Team

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**