



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100161

Date Received: 2004 MAR 24 11:24 AM  
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**OWNER INFORMATION (Type or Print)**

Name: [Redacted]  
Address: [Redacted]  
City: ALBUQUERQUE State: NM Zip Code: [Redacted]

Daytime Telephone Number: [Redacted] E-mail Address:  
Evening Telephone Number:

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner: \_\_\_\_\_ Date: 1/1

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom or windshield on driver's side: KNH1HNS5F14U114037  
Make: HYUNDAI Model: TIBURON Model Year: 2004  
Date Purchased: 3/21/2004 Dealer's Name and Telephone Number: Southwest Hyundai  
Engine: No. Cylinders: V6 Fuel Type: Unleaded  
Original Owner:  Dealer's City: ALBUQUERQUE State: NM Zip Code: 87112  
Transmission Type: MANUAL  Antilock Brakes  Cruise Control Powertrain: FRONT WHEEL DRIVE  
Vehicle Component Code: 102000 POWER TRAIN; MANUAL TRANSMISSION  
Multiple Failure: 2 Now 4

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): 24-MAR-2004 Failure Mileage: 300 Failure Speed: all  
Redline and shift would not respond to any gear and clutch, sometimes slipping 4183/4 or slowing down RPM's going to 6000 then dropping in 4th gear. Smoking

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: \_\_\_\_\_ Tire Model (Name or Number): \_\_\_\_\_ Tire Size (Example P215/65R15): \_\_\_\_\_  
DOT No. (Example: DOTM15ABC036)  Original Equipment  Prior Repair Failure Location: \_\_\_\_\_  
Tire Component Code: \_\_\_\_\_ Tire Failure Type: \_\_\_\_\_

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), condition, and repair(s).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: \_\_\_\_\_ Number of Deaths: \_\_\_\_\_ Reported to Police: N

Narrative Description of Incident(s), Cause(s), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHEN SHIFTING, THE VEHICLE DID NOT RESPOND TO THE GEARS AND THE RPM'S REVVED UP HIGH. A BURNING SMELL ENTERED THE PASSENGER CABIN AND THE DRIVER SHUT THE VEHICLE OFF. THE CONSUMER WAS ABLE TO RESART THE VEHICLE. THE CAUSE OF THE PROBLEM HAD NOT BEEN DETERMINED. PLEASE PROVIDE FURTHER DETAILS. \*JB  
4183/4 Burning smell, shifting hard on 4188 then 4183 clutch popping back to depress. O/E stopped attempted to accelerate to go, RPM's went over 6,000 then dropped then again in each gear. 4124 took to dealership one Smoking from left side of engine. Some issues.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**