



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received

2004 APR 20 AM 9:25
25-MAR-2004

Repository ☐

Reference No.
10064904

OWNER INFORMATION (Type or Print)

Name

Address

City

FAIR LAWN

State

NJ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize
in the absence
Signature of Owner

of your vehicle? ☐ YES ☒ NO
Address to the vehicle manufacturer.
Date 4/5/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

NISSAN

Model

MAXIMA

Model Year

2004

Date Purchased

Dealer's Name and Telephone Number

Engine:

No. Cylinders

Fuel Type:

Original Owner

☒

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

353400 EQUIPMENT:ELECTRICAL:RADIO/TAPE DECK/CD ETC.

Multiple Failures: 4

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

17-FEB-2004

Failure Mileage

1500

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

The Make

The Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☒ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE CD PLAYER IN THE VEHICLE DID NOT WORK PROPERLY. WHEN THE CONSUMER TRIED TO PLAY THE SYSTEM IT TOOK A LONG TIME TO GET RESULTS. WHEN THE SYSTEM FINALLY DID START TO WORK, THE SOUND BLASTED OUT AND ONLY THE END OF THE SONG PLAYED. THE CD'S PLAYED RANDOMLY EVEN WHEN THEY WERE NOT SUPPOSE TO. THE DEALER REPLACED THE SYSTEM FOUR TIMES WITH THE SAME SYSTEM.

*JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with a civil or criminal enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.