



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received: 2004 MAR 25 2004
Repository:
Reference No.: 10664900

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: CANTON State: MI Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED]
Evening Telephone Number: [REDACTED]
E-mail Address: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: [REDACTED] Date: 4/4/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: JT8VV22T9M [REDACTED]
Make: LEXUS Model: ES250 Model Year: 1999
Date Purchased: [REDACTED] Dealer's Name and Telephone Number: MEADE LEXUS of SOUTHFIELD 248-372-7177
Engine: No. Cylinders: 6 Fuel Type: UNLEADED
Original Owner: NO Dealer's City: SOUTHFIELD State: MI Zip Code: [REDACTED]
Transmission Type: V-6 Anti-lock Brakes Powertrain: [REDACTED] Vehicle Component Code: 050000 ENGINE AND ENGINE COOLING
 Cruise Control Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 25-MAR-2004 Failure Mileage: UNABLE TO SEE MILEAGE Failure Speed: 65
my GUESS IS THAT SERVICE ON TRANS MISSION, DRAGS OR DISTRIBUTOR WAS NOT DONE PROPERLY + RECORDS WERE IN GLOVE COMPARTMENT WHICH MELTED

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]
DOT No. (Example: DOTMALSABC036): [REDACTED] Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING 65 MPH, THE CONSUMER NOTICED SMOKE WAS COMING FROM UNDERNEATH THE HOOD. THE DRIVER WAS ABLE TO PULL OVER AND GET OUT. THE VEHICLE CAUGHT FIRE. THE VEHICLE WAS TOWED BY THE INSURANCE COMPANY. PLEASE FILL IN ADDITIONAL INFORMATION. *JB
DEALERSHIP REFUSED TO DIAGNOSE CAUSE OF FIRE UNLESS I PD. FOR IT. MAYBE OF PLYMOUTH MI
DEALERSHIP HAD JUST DONE WORK ON DISTRIBUTOR (6-03) (EST.)
TRANSMISSION 12/03 + BRAKES 12/09. (on the 27th) CAR WAS PICKED UP
PLEASE ASK DEALERSHIP TO SEND COPIES OF ALL WORK PERFORMED ON VEHICLE. ORIGINALS BURNED IN FIRE + DEALERSHIP REFUSED TO SEND SERVICE RECORDS
DO HAVE SOME RECORDS ENCLOSED

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

SONIS [REDACTED]

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THERE ARE NO BURN MARKS
AROUND ENGINE AS YOU CAN
SEE THE FIRE STARTED
UNDER RIGHT PASSENGER TIRE
AND DOOR, AS YOU CAN SEE
WHERE BRAKES ARE LOCATED.

I BELIEVE THIS IS A RESULT
OF THE MECHANICS WHO REPAIRED
& REPLACED BRAKES NOT
SEATING THEM PROPERLY

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73175 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

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1-888-327-4238

DOT Auto Safety Hotline
(DASH) & DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
http://www.nhtsa.dot.gov/odds

PLYMOUTH COMMUNITY FIRE DEPT, PLYMOUTH, MICHIGAN 48170

A	FDID 08238	State MI	Incident Date 03/23/2004	Station 33	Incident No. 0000884	Day of Week Tue	Exposure 000	Transaction Add	NFIRS - 1 Basic
B	Location	Number/Milepost	Prefix	Street or Highway E.B. M-14 EXIT RAMP		Census Tract 0002-00	Street Type	Suffix	
	Directions	City PLYMOUTH	State MI	Zip Code 48170-	Cross street or directions, as applicable SHELDON				
Weather Information			Weather Type	Wind Speed MPH 0	Air Temp 0 Fo	Wind Direction			
C	Incident Type 131 Passenger vehicle fire			E1 Dates & Times			E2 Shifts & Alarms		
				Alarm	Date 03/23/2004	Time 15:38	Shift or Platoon 1	Alarms 1	District
D	Aid Given or Received			E3 Special Studies					
	N None			Dispatch	11	:	Special Study ID#	Special Study Value	
	Their FDID Their State Their Incident Number			En Route	11	:			
				Arrival	03/23/2004	18:39			
				Controlled					
				Last Cleared	03/23/2004	17:00			
F	Actions Taken			G1 Resources			G2 Estimated Dollar Losses & Values		
	Primary Action Taken(1) 11 Extinguish			Apparatus or Personnel Form Used			LOSSES:		
	Additional Action Taken(2)			Suppression	1	3	Property \$	2,000	
	Additional Action Taken(3)			EMS	0	0	Contents \$	0	
				Other	0	0	PRE-INCIDENT VALUE:		
				Water Usage	0 gal.		Property \$	2,000	
				Miles: Sta. to Scene	0.0		Contents \$	0	
H1	Casualties			H3 Hazardous Materials Release					
	Fire Service	Deaths 0	Injuries 0	N None					
H2	Detector			I Mixed Use Property					
				NN Not mixed use					
J	Property Use 963 Street or road in commercial area								
FD Use									
Sort Fld 1. 200			3. 14-VEHICLE						
K1	Person/Entity Involved			Business Name			Phone Number		
	No. 1			Title MR	First Name	MI T	Last Name	Suffix	
				Number	Prefix	Street or Highway		Street Type	Suffix
				PO Box	Apt./Suite/Room	City		State	Zip Code
K2	Owner			Business Name			Phone Number		
				Title MR	First Name	MI T	Last Name	Suffix	
				Number	Prefix	Street or Highway		Street Type	Suffix
				PO Box	Apt./Suite/Room	City		State	Zip Code
M	Authorization			Officer in Charge ID 277	First Name JIM	MI Last Name VALENSKY	Position/Rank LIEUTENANT	Assignment	Date 03/23/2004
				Member Making Report ID 277	First Name JIM	MI Last Name VALENSKY	Position/Rank LIEUTENANT	Assignment	Date 03/23/2004

PLYMOUTH COMMUNITY FIRE DEPT, PLYMOUTH, MICHIGAN 48170

A	FDID 08238	State MI	Incident Date 03/23/2004	Station 33	Incident No. 0000654	Exposure 000	Transaction Add	NFIRS - 2 Fire
B Property Details		C On-Site Materials or Products None						
B1	No. Res. Units Not Residential	On-Site Material (1)			On-Site Materials Storage Use (1)			
B2	No. Bldg. Involved 0	On-Site Material (2)			On-Site Materials Storage Use (2)			
B3	Acres Burned None	On-Site Material (3)			On-Site Materials Storage Use (3)			
D Ignition				E1 Cause of Ignition			E3 Human Factors Contributing to Ignition	
D1	Area of Fire Origin 83 Engine area, running gear, wheel area			U Cause undetermined after investigation			None	
D2	Heat Source UU Undetermined			E2 Factors Contributing to Ignition			<input type="checkbox"/> Asleep <input type="checkbox"/> Possibly impaired by alcohol or drugs <input type="checkbox"/> Unattended person <input type="checkbox"/> Possibly mentally disabled <input type="checkbox"/> Physically disabled <input type="checkbox"/> Multiple persons involved Age <input type="checkbox"/> Age was a factor Gender:	
D3	Item First Ignited UU Undetermined			Factor Contributing to Ignition (1)				
D4	Type of Material First Ignited UU Undetermined			Factor Contributing to Ignition (2)				
F1 Equipment Involved in Ignition			F2 Equipment Power		G Fire Suppression Factors			
None Equipment Involved NNN None Brand Model Serial # Year			Equipment Power Source		None Fire Suppression Factor (1)			
			F3 Equipment Portability		Fire Suppression Factor (2)			
					Fire Suppression Factor (3)			
H1 Mobile Property Involved					H2 Mobile Property Type & Make			
3 involved in ignition and burned					Mobile Property Type 11 Passenger car.			
Mobile Property Model Year 4 DOOR 1981					Mobile Property Make LE Lexus			
License Plate Number State [REDACTED] MI								
VIN Number JT3VV22T9M [REDACTED]								
<input type="checkbox"/> Pre-Fire Plan Available			<input type="checkbox"/> Arson Report Attached		<input type="checkbox"/> Coroner Report Attached			
			<input type="checkbox"/> Police Report Attached		<input type="checkbox"/> Other Report Attached			

PLYMOUTH COMMUNITY FIRE DEPT, PLYMOUTH, MICHIGAN 48170

A	FDID	State	Incident Date	Station	Incident No.	Exposure	Transaction	NFIRS - 10 Personnel
	06236	MI	03/23/2004	33	0000884	000	Add	

B	Apparatus or Resource	Dates and Times		Number of People	Use
		Date	Hrs:Min		
1	E3 ENGINE 3 Type 11 Engine	Dispatch	03/23/2004 15:36	3	1 Suppression
		Arrival	03/23/2004 15:39		
		Clear	03/23/2004 17:00		
Miles Traveled: 0.0		Hrs:Min in Use: 0:00			

Apparatus Actions Taken				
Primary Action Taken (1)	Additional Action Taken (2)	Additional Action Taken (3)	Additional Action Taken (4)	
11 Extinguishment by fire				

Personnel ID	Name	Rank or Grade	Action Taken	Action Taken	Action Taken	Action Taken	Hrs:Min
061	HARNED, TERRY	FIREFIGHTER	11				1:24
163	PHILLIPS, DANIEL	FIREFIGHTER	11				1:24
277	VALENSKY, JIM	LIEUTENANT	11				1:24



PLYMOUTH COMMUNITY FIRE DEPT, PLYMOUTH, MICHIGAN 48170

Remarks for

Incident: 0000684 Exp.: 000 Date: 03/23/2004 Time: 15:36

Printed: 04/08/2004

REPORT OF A VEHICLE FIRE. ON ARRIVAL FOUND SMOKE COMING FROM UNDER THE HOOD OF VEHICLE. HOOD WAS PRIED OPEN AND FIRE WAS PUT OUT IN ENGINE AREA. FIRE SPREAD TO INSIDE DASHBOARD OF VEHICLE , WHICH WAS PUT OUT.

OWNER STATED THAT HE WAS AT INTERSECTION WAITING TO MAKE A TURN WHEN A MOTORIST TOLD HIM THAT SMOKE WAS COMING FROM HIS VEHICLE. HE GOT OUT AND NOTICED HIS VEHICLE WAS ON FIRE. HE DID NOT GO BACK INSIDE CAR.

EARLIER IN DAY OWNER STATED HE ADDED POWER STEERING FLUID TO CAR. NO OTHER MAINTENANCE WAS RECENTLY PERFORMED. CAR HAD BEEN RUNNING FINE.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**