



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100161

Date Received

Repository ☐

2004 MAR 11 PM 1:39
24 MAR 2004

Reference No.

10064847

OWNER INFORMATION (Type or Print)

Name

Address

City SUPPLY

State NC

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 04/04/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

VP02E0021692

Make

YAMAHA

Model

ROAD STAR

Model Year

2003

Date Purchased

04-12-03

Dealer's Name and Telephone Number

BRITT MOTOR SPORTS 910-791-8321

Engine:

No: Cylinders

Fuel Type:

Original Owner

☒

Dealer's City

WILMINGTON

State

NC

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

102000 POWER TRAIN:MANUAL TRANSMISSION

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure (i.e., parts repaired or replaced (and if old part is available)).

THE CONSUMER CONTACTED THE DEALER ON 1/21/2004 IN REFERENCE TO NHTSA RECALL# 03V309000 SUBJECT: REAR WHEEL LOCK UP. THE DEALER INFORMED THE CONSUMER THAT THE PARTS WERE NOT AVAILABLE. THE CONSUMER WAS PUT ON A WAITING LIST AND HAS NOT RECEIVED THE FREE REMEDY YET. *NM

I HAVE CONTACTED BRITTS AND THE YAMAHA CORPORATION ON NUMEROUS OCCASIONS. I HAVE GOTTEN NO ANSWER AND I MEAN NO SATISFACTION OUT OF THIS. I AM A VERY UNHAPPY CONSUMER. I HAVE BEEN TOLD NOT TO RIDE MY BIKE UNTIL I MAKE A PAYMENT OF 2 PER MONTH ON UNTIL IT IS FIXED. I HAVE ALSO BEEN TOLD TO

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Highway Act of 1974 (Public Law 93-297) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Rick my bike because Yamaha is a good bike and there have been
no failures thus far. Why should I pay for something that
has no use to me? Would you make a car payment on a
car that you could drive for 3 months & I ride my bike
cold weather or not because it is my only means of transportation
I have been put on a list that I can't see and watch as other
people. I have told about this recall after my name was already
supposedly on this list have already gotten their bikes fixed
every time I call I'm next on this list. I am a
very dissatisfied consumer and would not recommend anyone to
buy anything from Yamaha at all. I would like for someone
to change my mind because I love my bike and the freedom of
from riding it. Sincerely [redacted]

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NHTL HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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NECESSARY
IF MAILED
IN THE
UNITED STATES



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Administration
<http://www.nhtsa.gov>

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(DASH) & DOT

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and dial toll free at

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DOT AUTO SAFETY HOTLINE

QUESTIONNAIRE

VEHICLE
OWNER'S