

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-STOP (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100079 Date Received: PR 20 AM 9:57 24 MAR 2004 Repository <input type="checkbox"/> Reference No. 10064901	
U.S. Department of Transportation National Highway Traffic Safety Administration		Name: _____ Address: _____ City: EVERGREEN State: CO Zip Code: _____ Daytime Telephone Number: _____ Evening Telephone Number: _____ E-mail Address: _____	
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? In the absence of an authorized signature or address to the vehicle manufacturer. <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO WAY Signature of Owner: _____ Date: 04/13/04			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number located at bottom of windshield on driver's side 5TBBT4415YS		Make: TOYOTA	Model: TUNDRA Model Year: 2000
Date Purchased: 9/25/99	Dealer's Name and Telephone Number: Elway Toyota - Denver	Engine: No. Cylinders: 8	Fuel Type: Gas
Original Owner: <input checked="" type="checkbox"/>	Dealer's City: _____ State: _____ Zip Code: _____	Vehicle Component Code: 03000 SERVICE BRAKES, HYDRAULIC Multiple Failure: 3 way	
Transmission Type: AUTOMATIC <input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain: REAR WHEEL DRIVE	FAILED COMPONENT(S)/PART(S) INFORMATION	
Incident Date(s): 24-MAR-2004	Failure Mileage: 32,000 and 70,000	Failure Description: Brake, Vibration and Pulsation - Serious	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make: _____	Tire Model (Name or Number): _____	Tire Size (Example P215/65R15): _____	
DOT No. (Example: DOTM15A3C036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location: _____	
Tire Component Code: _____		Tire Failure Type: _____	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make: _____	Date Manufactured: _____	Model No./Name: _____	
Seat Type: _____		Installation System: _____	
Child Seat Component Code: _____		Failed Part: _____	
APPLICABLE INCIDENT INFORMATION			
<i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)</i>			
Crash: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured: _____	Number of Deaths: _____
Reported to Police: N			
Narrative Description of Incident(s), Crash(es), and Injury(es). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available). THE DEALER REPLACED THE DISC AND PADS AND 22,000 MILES. AT 32,000 MILES THE ROTORS, DISC AND PADS WERE REPLACED BY THE DEALERSHIP AGAIN. THE CONSUMER WILL SEND A LETTER PROVIDING ADDITIONAL INFORMATION ON THIS MATTER. *JB Problem recurred at 70,000 miles. Toyota acknowledged that brakes are underdesigned for vehicle (per service manager) - Steven Toyota. Toyota will not bring brakes up to required replacement. This is a definite safety hazard.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used by the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			