



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100161

Date Received

2004 MAR 24

Repository

Reference No.
10064771

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: WALKERTON State: IN Zip Code: [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date _____

VEHICLE INFORMATION

17 Digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1G2NW12E5Y [REDACTED] Make: PONTIAC Model: GRAND AM Model Year: 1999

Date Purchased: 8-9-03 Dealer's Name and Telephone Number: Auto Junction Engine: No. Cylinders: Fuel Type: unleaded
Original Owner: Dealer's City: State: IN Zip Code: 46783

Transmission Type: A/T Antilock Brakes Cruise Control Powertrain: Vehicle Component Code: 201000 WHEELS; RIM Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 8-28 Failure Mileage: Failure Speed: 55

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE VEHICLE HAD LIMITED EDITION ALLOY RIMS THAT CRACKED ALL FOUR HUBS AND CAUSED A TIRE TO SEPARATE WHILE DRIVING. PLEASE PROVIDE FURTHER DETAILS. *JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

AUTO WERKES COLLISION CENTER
 **** COLLISION & REFINISHING ****
 655 SOUTH WASHINGTON STREET
 VALPARAISO, INDIANA 46383
 (219) 464-3755 FAX: (219) 477-3730

CD LOG NO 5175-1 DATE 08/29/03

SHOP:

INSP DATE: 08/29/03
 CONTACT: JACK WALKER

OWNER: [REDACTED]
 ADDRESS: [REDACTED]
 CITY STATE: CHESTERTON, IN
 ZIP: [REDACTED]

HOME PHONE: [REDACTED]
 WORK PHONE: [REDACTED]

POINT OF IMPACT: 5

DAYS TO REPAIR: 0

LIC#: [REDACTED]
 BODY COLOR: GOLD
 CONDITION:

STATE:

VIN: 1G2NW12E5X [REDACTED]
 MILEAGE:
 ACCTNG CTL#:

*=USER-ENTERED VALUE	E=REPLACE OEM	NG=REPLACE NAGS
EC=REPLACE ECONOMY	UC=RECONDITIONED PRT	UM=REMAN/REBUILT PRT
EU=REPLACE SALVAGE	EP=REPLACE PXN	PC=PXN RECONDITIONED
PM=PXN REMAN/REBUILT	TE=PARTL REPL PRICE	ET=PARTL REPL LABOR
IT=PARTIAL REPAIR	I=REPAIR	L=REFINISH
BR=BLEND REFINISH	TT=TWO-TONE	CG=CHIPGUARD
SB=SUBLET	N=ADDITIONAL LABOR	RI=R&I ASSEMBLY
P=CHECK	AA=APPEAR ALLOWANCE	RP=RELATED PRIOR
UP=UNRELATED PRIOR		

1999 PONTIAC GRAND AM GT 2DOOR COUPE 6CYL GASOLINE 3.4
 CODE: W3322B/A OPTNS E/24FSHBNGC

OPTIONS:

TWO-STAGE - EXTERIOR SURFACES
 SIDE DEFLECTORS
 POWER WINDOWS
 ANTI-LOCK BRAKE SYSTEM
 CRUISE CONTROL

TWO-STAGE - INTERIOR SURFACES
 ELEC REMOTE CNTL SPORT MIRRORS
 REAR SPOILER
 AUTOMATIC TRANS

OP	GDE	MC	DESCRIPTION	MFG. PART NO.	PRICE	AJ%	B%	HOURS	R
RI	0006		FRONT BUMPER COVER R&I	R&I ASSEMBLY				1.9	1
RI	0041		HEADLAMP ASSY, HALOG LT	R&I ASSEMBLY				0.5	1
BR	0083	13	PANEL, HOOD	BLEND REFINISH				2.3	4
I	0103		FENDER, FRONT	LT REPAIR				6.0*	1
L	0103		FENDER, FRONT	LT REFINISH				1.8	4
E	0037	01	NAMEPLATE, FENDER	LT 22602307 GM PART	4.71			0.2	1
RI	0137		SKIRT, INNER FENDER	LT R&I ASSEMBLY				INC	1
RI	0151		SKIRT, INNER FENDER	LT R&I ASSEMBLY				0.2	1
RI	0324		DEFLECTOR, ROCKER PA	LT R&I ASSEMBLY				0.6	1

ONTIAC GRAND AM GT 2DOOR COUPE
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BR 0207	DOOR SHELL, FRONT	LT BLEND REFINISH		1.3	4
RI 0231 01	PNL, INNER DOOR TRIM	LT R&I ASSEMBLY		INC	1
RI 0268	MLDG, FRONT DOOR SID	LT R&I ASSEMBLY		0.4	1
RI 0241 01	N/PLATE, FRONT DOOR	LT R&I ASSEMBLY		0.2	1
RI 0229	MIRROR, SPORT R/C	LT R&I ASSEMBLY		0.3	1
RI 0227 01	HANDLE, FRONT DOOR O	LT R&I ASSEMBLY		0.7	1
EC M17	COVER CAR EXTERIOR	ECONOMY PART	10.00*	0.3*1*	
SB M60	HAZARD. WSTE. REM.	SUBLET REPAIR	5.00*	*1*	
N M66	COLOR, SAND & BUFF	ADDNL LABOR OPERA		2.0*1*	
EC	MASKBACK JAMS	ECONOMY PART	5.00*	0.3*1*	

19 ITEMS

MC MESSAGE(S)
 01 CALL DEALER FOR EXACT PART NUMBER / PRICE
 13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES

					4.71
	GROSS PARTS				15.00
	OTHER PARTS				118.80
	PAINT MATERIAL				138.51
PARTS TOTAL					
	TAX ON PARTS & MATERIAL @			6.000%	8.31
LABOR	RATE	REPLACE HRS	REPAIR HRS		
1-SHEET METAL	40.00	5.6	8.0		544.00
2-MECH/ELEC	65.00				
3-FRAME	55.00				
4-REFINISH	40.00	5.4			216.00
5-PAINT MATERIAL	22.00				
LABOR TOTAL					760.00
	TAX ON LABOR			0.000%	5.00
	SUBLET REPAIRS				
	TOWING				
	STORAGE				
GROSS TOTAL					911.82
NET TOTAL					911.82

ADP SHOPLINK U3103 ES CD LOG 5175-1 DATE 08/29/03 02:47:31PM R6.3 CD 08/03
 HOST LOG
 (C) 1998 - 2003 ADP CLAIMS SOLUTIONS GROUP, INC.

1.9 HRS WERE ADDED TO THIS EST. BASED ON ADP TWO-STAGE REFINISH FORMULA.

 I AUTHORIZE AUTOWERKES COLLISION TO MAKE ABOVE REPAIRS ;
 I UNDERSTAND THAT PAYMENT IN FULL WILL BE DUE UPON RELEASE
 OF VEHICLE, INCLUDING ADDITIONAL SUPPLEMENTS.
 I HEREBY GRANT YOU AND YOUR EMPLOYEES PERMISSIONS TO

PONTIAC GRAND AM GT 2DOOR COUPE
LOG NO 5175-1

OPERATE THIS VEHICLE ON STREETS OR HIGHWAYS FOR THE PURPOSE
OF TESTING AND INSPECTION. AN EXPRESS MECHANICS LIEN IS
HEREBY ACKNOWLEDGED ON THE ABOVE VEHICLE TO SECURE THE
AMOUNT OF REPAIRS. AUTOWERKES COLLISION WILL NOT BE
RESPONSIBLE FOR THE LOSS OR DAMAGE TO THE VEHICLE OR
ARTICLES LEFT IN THE VEHICLE IN CASE OF FIRE OR THEFT .

