



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline  
Vehicle Owner's Questionnaire  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received 2004 APR 26 09:02  
23-MAR-2004  
Repository ☐  
Reference No.  
10054677

OWNER INFORMATION (Type or Print)

Name [REDACTED]  
Address [REDACTED]  
City RIVERSIDE State CA Zip Code [REDACTED]  
Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]  
Evening Telephone Number [REDACTED]  
Do you authorize NHTSA to contact the manufacturer of your vehicle? ☒ YES ☐ NO  
In the absence of an authorized signature, your name or address to the vehicle manufacturer.  
Signature of Owner [REDACTED] Date 4/15/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
2B3HD46R21H5527B1  
Make DODGE Model INTREPID Model Year 2001  
Date Purchased 10/13/01 Dealer's Name and Telephone Number RAB Auto Center Inc  
Engine: 2.7L No. Cylinders 6001 Fuel Type: [REDACTED]  
Original Owner ☐ Dealer's City FONTANA State CA Zip Code [REDACTED]  
Transmission Type ☐ Antilock Brakes Powertrain  
☐ Cruise Control Vehicle Component Code  
060000 ENGINE AND ENGINE COOLING  
Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 20-JAN-2004  
Failure Mileage 55,021  
Failure Speed 65 mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15)  
DOT No. (Example: DOTM18ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location: [REDACTED]  
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
Seat Type: [REDACTED] Installation System: [REDACTED]  
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident, failure(s), condition, and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No  
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure:  
i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING AT ANY SPEED CONSUMER HEARD A TAPPING SOUND COMING FROM THE ENGINE COMPARTMENT. CONSUMER USED ENGINE ADDITIVES TO STOP THE NOISE, WHICH HELPED FOR A SHORT TIME. EVENTUALLY, THE TAPPING NOISE BECAME LOUDER, AND THE VEHICLE STALLED ON THE HIGHWAY. THE DEALER HAD ALREADY REPLACED TWO ENGINES ON THIS VEHICLE, AND ANOTHER ONE WAS NEEDED. \*AK

This Complaint is Against Dealer Chrysler Dodge which is the  
main manufacturer, not RAB Auto Center which is the Dealer.

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.  
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the Agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

There are also many other complaints like mine against Dodge  
I would like to be included with them.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



**BUSINESS REPLY MAIL**

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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



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OWNER'S  
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**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
ON

**DASH2DOT**

and dial toll free at

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**1-888-327-4238**

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