



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received: 2004 MAR 22 22-MAR-2004  
Repository:   
Reference No.: 10004627

OWNER INFORMATION (Type or Print)

Name: [Redacted]  
Address: [Redacted]  
City: GRAYSON MILLS State: MO Zip Code: [Redacted]  
Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]  
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner: [Redacted] Date: 4/11/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 4VZCN8086X [Redacted]  
Make: NEWMAR Model: DUTCH STAR Model Year: 1990  
Date Purchased: 6/99 Dealer's Name and Telephone Number: Cocublight RV  
Original Owner:  Dealer's City: [Redacted] State: [Redacted] Zip Code: [Redacted]  
Engine: [Redacted] Fuel Type: [Redacted]  
Transmission Type:  Antilock Brakes  Cruise Control Powertrain: [Redacted]  
Vehicle Component Code: 192000 TIRES:SIDEWALL  
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 21-FEB-2004  
Failure Mileage: 37000 / 43000  
Failure Speed: 65

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Michelin Tire Model (Name or Number): [Redacted] Tire Size (Example P215/B5R15): 255/35 R 22.5  
DOT No. (Example: DOTM18A2CC36): [Redacted]  Original Equipment  Prior Repair  
Failure Location: Freeway  
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]  
Seat Type: [Redacted] Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

CONSUMER RECEIVED RECALL 04V037000 CONCERNING TIRE FAILURE. BEFORE RECALL REPAIRS WERE PERFORMED SIDEWALL AND TREAD BLEW OUT, CAUSING CONSIDERABLE DAMAGE TO THE FENDER AND WHEELS. DEALER FELT THAT THEY WERE RESPONSIBLE FOR THE TIRES, BUT NOT FOR THE DAMAGE TO THE VEHICLE. \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS, IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.