

**Cauthorne, Margaret**

---

**From:** Cauthorne, Margaret  
**Sent:** Friday, February 25, 2005 10:42 AM  
**To:** Cauthorne, Margaret  
**Subject:** FW: Re: durango ball joints



original.htm

-----Original Message-----

**From:** Jimenez, Alberto  
**Sent:** Friday, January 14, 2005 3:05 PM  
**To:** Cauthorne, Margaret  
**Subject:** FW: Re: durango ball joints

-----Original Message-----

**From:** Webmaster  
**Sent:** Thursday, December 16, 2004 8:42 AM  
**To:** Jimenez, Alberto  
**Subject:** Fw: Re: durango ball joints

**Type:** Customer E-mail  
**From:** [REDACTED]  
**To:** webmaster@nhtsa.dot.gov  
**Subject:** durango ball joints

7 **From:** [REDACTED]

**Comments:**

Please refer to my previous complaint filed 3/26/2004  
ODI #10063919

I was shocked to hear the recent durango recall is committing my 1998 model--this model year initiated the recall, and i spent alot of money on these repairs--i need to know why i am being excluded --and what are my rcourses of at least reimbursement--any resonable answers will be greatly appreciated--  
From NHTSA Web Site.