



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

2004 APR 20

FOR AGENCY USE ONLY 100192

Date Received
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OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City REDFORD State MI Zip Code [Redacted]

Number [Redacted] E-mail Address [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an [Redacted] signature or address to the vehicle manufacturer.
Signature of Owner [Redacted] Date 4-17-04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1G2NE62E1KC682927 Make PONTIAC Model GRAND AM Model Year 1999
Date Purchased 8-27-99 Dealer's Name and Telephone Number Fred Holman Pontiac 734-721-1444 Engine: No: Cylinders 6 Fuel Type: Unleaded
Original Owner Dealer's City westland State MI Zip Code 48185
Transmission Type Automatic Antilock Brakes Cruise Control Powertrain Vehicle Component Code 127000 EXTERIOR LIGHTING: HAZARD FLASHING WARNING LIGHTS
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) Failure Mileage 35000 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/85R15)
DOT No. (Example: DOTM15ABC030) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

CONSUMER WAS INSTRUCTED BY THE DEALER TO PRESS THE HAZARD BUTTON IN ORDER TO GET THE BLINKERS TO WORK. CURRENTLY, AFTER MONTHS OF DOING IT THIS WAY THE HAZARD LIGHT BUTTON MALFUNCTIONED, AND THE BLINKERS WERE NOT WORKING. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-502 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I called Red Holman Dealership because my blinkers kept not working off & on I kept changing fuses, but fuses were still good. But when I called the dealership I told them I wanted to bring my car in and told him what the problems was. He said when my blinkers quit working to push the hazzards button it will reset the blinkers. And it worked!! But now I have been doing it so long, at times I'm pushing the hazzard button 5 or 6 times before the blinkers or hazzards will even come on. At times it wont come on tho when I have to turn I almost get rear ended or flipped off by the other driver. Also at times now when I'm driving I hear my blinkers blinking in my dash and I dont even have my turn signal on. This is very scary they need to recall the 1999 and up for this problem because my sister has a 2000 Grand Am and she has the same problem.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20590
Official Business
Penalty for Private Use \$300

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Far Far Away

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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



U.S. Department of Transportation
National Highway Traffic Safety Administration
http://www.safercar.gov

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1-888-327-4238
DOT Auto Safety Hotline
(DASH) 2 DOT

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
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DASH2DOT
and dial toll free at

DOT AUTO SAFETY HOTLINE

VEHICLE OWNER'S QUESTIONNAIRE

