



DOT Auto Safety Hotline

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY -120-

Date Received:

04 APR 2004
18-MAR-2004Repository Reference No.
10063508

OWNER INFORMATION (Type or Print)

Name

Address

City

ATWATER

State

CA

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 3/29/04

VEHICLE INFORMATION

12 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JT4RN6250H

Make

TOYOTA

Model

4 RUNNER

Model Year

1987

Date Purchased

1-29-04

Dealer's Name and Telephone Number

Discount Auto Sales 729-6224

Engine:

No. Cylinders

4

Fuel Type:

Unleaded

Original Owner

Dealer's City

Merced Cal

State

CA

Zip Code

95354

Transmission Type

 Antilock Brakes

Powertrain

 Cruise Control

Vehicle Component Code

103000 POWER TRAIN:DRIVELINE

Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

18-MAR-2004

Failure Mileage

31500

Failure Speed

5

I bought 1-29-04 not included drive line was

2-27-04 3rd incident 3-04 still have problem

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC038)

 Original Equipment Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

 Yes No

Fire

 Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

CONSUMER PURCHASED A TOYOTA 4 RUNNER AND FOUND OUT THAT THE VEHICLE WAS NOT SAFE. WHILE DRIVING ON THE FREEWAY VEHICLE SHOOK, AND WOULD NOT GO OVER 5 MPH. CONSUMER TOOK VEHICLE TO DEALER, AND MECHANIC DETERMINED THAT ALL BOLTS WERE MISSING, INCLUDING DRIVE LINE SHIFTER, CLUTCH LINE, AND THE BRAKE LINES. CONSUMER TOLD MECHANIC THAT THIS VEHICLE COULD HAVE BEEN A DEATH TRAP. *AK Dealer own Secretary Elizabeth maned said vehicle had online scan checked out & the dealer has been sent 7 times and this practice is this. Show own mechanic said had no working further the driver would have fell and flipped the truck. Dealer told me it was not their problem as I bought it as is. I feel very unsafe in this vehicle - I want effort to fix safety problems.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

I am making 229 a month payments Dealer said Blue Book was 3400
Blue just low Blue Book to 3800 High Blue Book is 1200 I have 280,300 so far

Add to me 6/24/04

purchase
1/24/84

Narrative Description of Incident(s), Failure(s), Cause(s), and Injury(s)

1st Incident 2-27-84 Vehicle was stolen. Dealer mechanic put truck on lift all belts were missing from drive line. Mechanic said was very lucky that the drive line didn't fall & plug the truck. Break fluid & power brake line / shifter / clutch lines. There were no witnesses told us in front of witnesses that she felt sorry for us and worried for our safety and that this dealership does this frequently. She also stated that the truck had never been checked out and that it sat exactly where I got it from. I told the Dealer Tom & John of what was going on my grandkids ride in my vehicle they said it was very safe & a good buy for the price they had paid.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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OWNER'S
QUESTIONNAIRE**
DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

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1-888-327-4238

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(DASH) & DOT

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