



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100161

Date Received

2004 APR 20 AM 9:4
17-MAR-2004

Repository ☐

Reference No.
10063395

OWNER INFORMATION (Type or Print)

Name

Address

City PEMBROKE PINES

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JYAVP02E63

Make

YAMAHA

Model

ROAD STAR

Model Year

2003

Date Purchased

4/03

Dealer's Name and Telephone Number

BROWARD MOTOR SPORTS 954-438-9905

Engine:

No: Cylinders

Fuel Type:

Original Owner

☒

Dealer's City

DAVIE

State

FL

Zip Code

Transmission Type

MANUAL

☐ Antilock Brakes

☐ Cruise Control

Powertrain

Vehicle Component Code

102000 POWER TRAIN:MANUAL TRANSMISSION

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

28-JAN-2004

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOT1A1SABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the following: Failure(s), Crash(es), and Injury(es).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(es).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

CONSUMER RECEIVED NHTSA RECALL Q3V308000 CONCERNING TRANSMISSION FAILURE IN JANUARY 28, 2004. CONSUMER CONTACTED DEALER TO MAKE AN APPOINTMENT FOR RECALL REPAIRS. DEALER DID NOT HAVE THE PARTS, AND INFORMED CONSUMER THAT THE PARTS WOULD ARRIVE IN ABOUT FOUR TO SIX WEEKS. CONSUMER RECENTLY CONTACTED THE SAME DEALER, WHO STILL DID NOT HAVE THE PARTS, AND HAD NOT RECEIVED ANY INFORMATION FROM YAMAHA WHEN THE PARTS WOULD BE SHIPPED. CONSUMER THEN CONTACTED YAMAHA, WHO INFORMED CONSUMER THAT NOTHING COULD BE DONE RIGHT NOW BECAUSE THE PARTS WERE NOT AVAILABLE. *AK

I am paying insurance on a bike I can't ride. I also cannot believe the way Yamaha isn't offering any kind of compensation for my loss. My last conversation with Melissa Buchanan I was told at least another 4-6 weeks. In the letter I received regarding the recall it stated the problem would be solved in a reasonable amount of time.

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a summarized summary thereof, may be used in support of the agency's action.